

Your new needs assessment

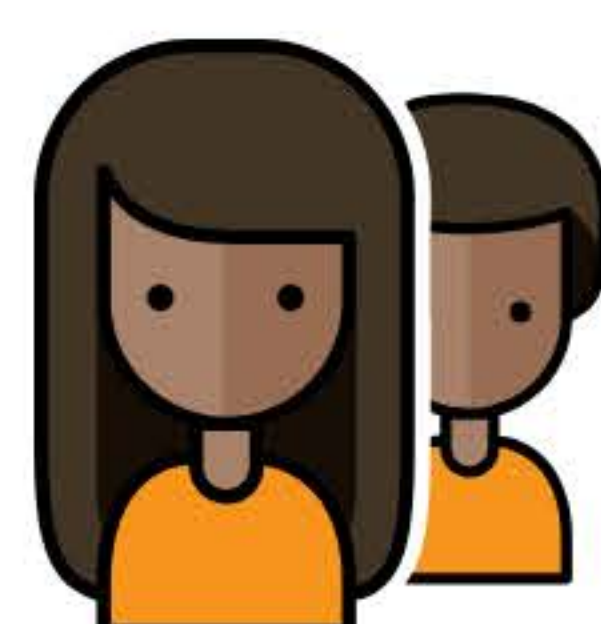
What do you need to know?

The way your needs are assessed and who does that work has changed.

In 2018, a new assessment tool will be used. It is called the Oregon Needs Assessment, or ONA. A new person may also be doing your assessment. They are specially trained on this new tool.

The ONA will help us achieve our vision of a systems of supports that is easy to use and responsive to the strengths, needs and direction of people with disabilities and their families.

What does this mean for you?



The Assessor

The assessor will make sure everyone is getting assessed the same way. The assessor is also trained to be objective when doing assessments. They are one of the people who will talk with you about your needs.



The Personal Agent

Your personal agent will still talk with you about your life, your goals, your challenges, and the role you would like DD services to play in supporting you.

Here is an example of the differences between your personal agent and your assessor:



Why is an assessment needed?

The federal government requires everyone be treated equally when accessing services, so a uniform assessment is needed. The assessment helps to document the kinds of things you might want help with in your daily life. But you will take the lead in deciding how you want to receive services to help you achieve your goals.

How to get a copy of your results?

You may ask for a copy of the results from your personal agent or assessor. The results are not available right away. If you ask for a copy, they will be sent to you when they are ready.

What to do if you have questions or you think the ONA results don't accurately reflect your needs?



Please let your personal agent or assessor know.

KNOW YOUR RIGHTS!

You have the right to file a complaint if you disagree or have concerns. Your personal agent or assessor can show you how.

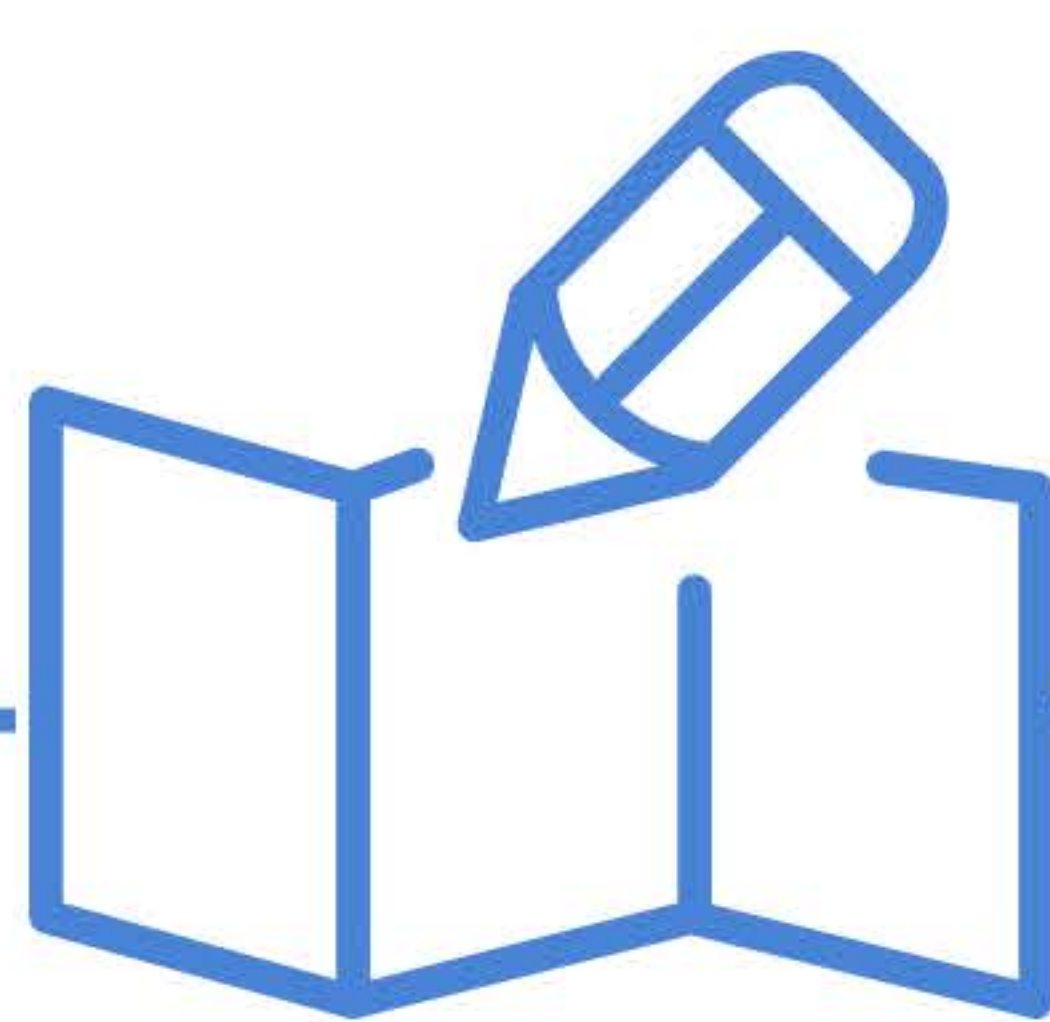


You can also follow the steps at: <http://www.oregon.gov/DHS/SENIORS-DISABILITIES/DD/Pages/File-a-Complaint.aspx>

What can you expect next?



The ONA will not change the amount of service you can access right now. At some point in 2019, the ONA may change the number of hours of service you receive if you live at home, or the amount of funding a provider can get to support you in a group home.



Your personal agent will help you make your your plan, or update your plan along the way.



The following website will have additional updates and information if you are interested in reading about the changes that are taking place with assessments _____

Additional Information:



You can get this document in other languages, large print, braille or a format you prefer. Contact [Program] at [phone number] or email [email address]. We accept relay calls or you can dial 711.