



# Welcome Community Partners and Stakeholders

*COVID-19 Response Briefing  
August 21, 2020*

Download meeting materials at  
<https://www.oregon.gov/dhs/DHSNEWS/Pages/stakeholders.aspx>

Live captioning:  
<https://www.streamtext.net/player?event=DHSSkype>



**AGENDA REVIEW**

Liesl Wendt, Deputy Director

**PANDEMIC RESPONSE**

Liesl Wendt

**BUDGET STATUS**

Fariborz Pakseresht, Director  
Eric Moore, Chief Financial  
Officer

**PREPARING FOR RECOVERY &  
REBUILDING**

Fariborz Pakseresht

**QUESTIONS & ANSWERS**

**CLOSING REMARKS**

Liesl Wendt

## MEETING THE NEEDS OF OREGONIANS

Our pandemic response  
Is focused in four areas



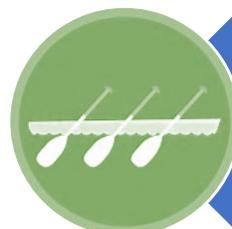
Safety, prevention  
& well-being



Equity & inclusion



Empowerment, enforcement  
& accountability



Alignment & efficiencies

## Safety, prevention & well-being

175 long-term care residents in COVID recovery served in surge facilities

37% increase in SNAP applications first week of Aug.

\$60m in extra SNAP benefits issued in June & July

Pandemic food benefits to 230,000 students from May-July

\$0 co-pays for subsidized childcare through Sept.

July 2020 Child abuse hotline calls 11% lower than July 2019

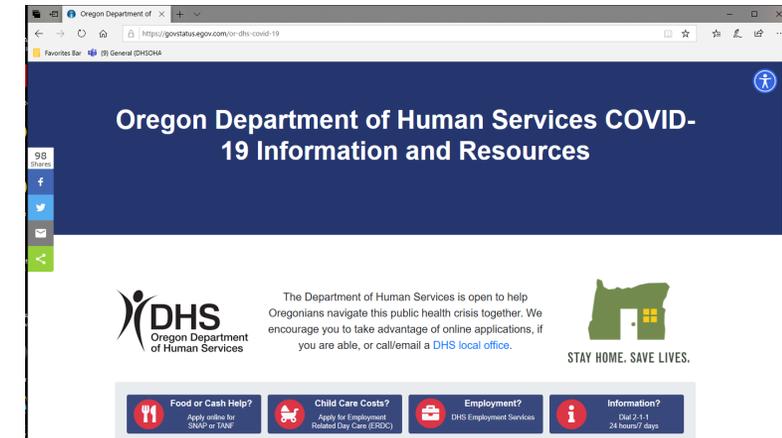
ADRC food referrals up 60%; home-delivered meal referrals up 68%

\$375 alternative childcare assistance for foster families

Testing for staff and residents of long-term care facilities

MyNeighbOR partnership served 750 Child Welfare families

## Safety, prevention & well-being resources

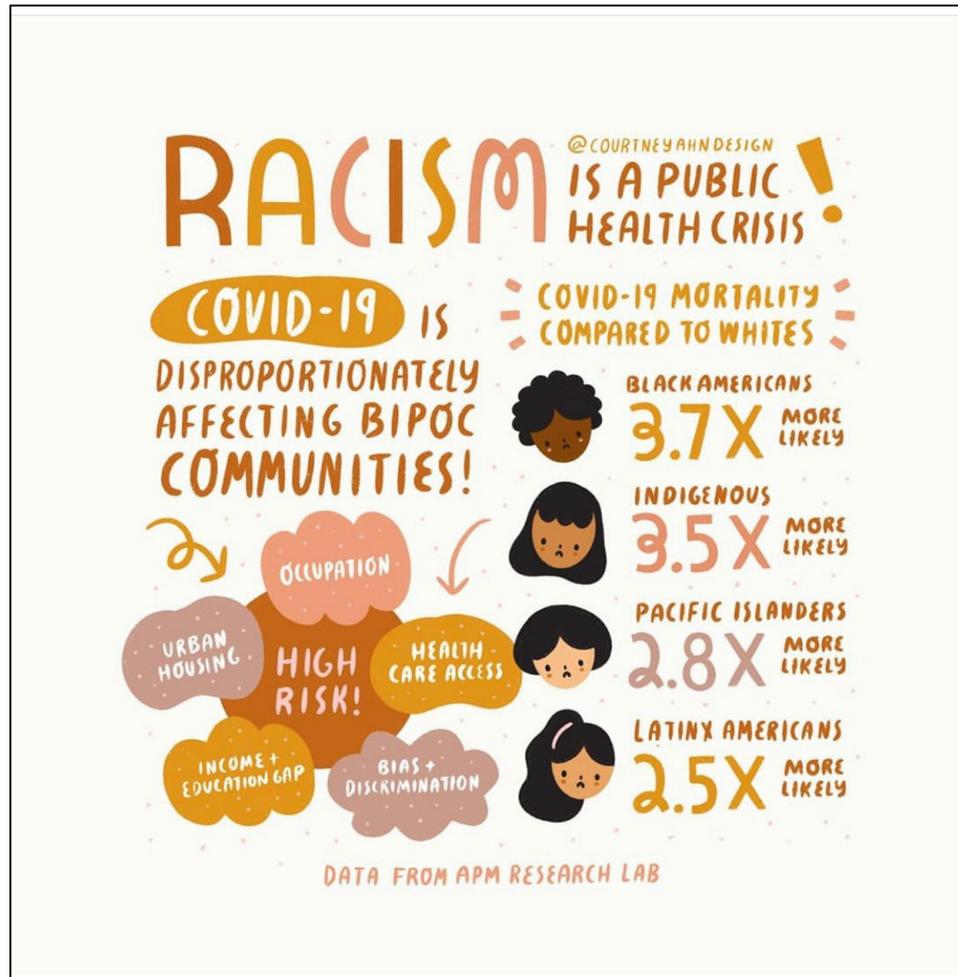


Toolkit for partners in 12 languages:  
<https://sharedsystems.dhsoha.state.or.us/DHSForms/Served/de2360o.pdf>

Resources for those at risk of harm. Partner toolkit in English and Spanish; more languages soon: <https://govstatus.egov.com/or-dhs-not-alone>

Quick reference to ODHS services available to Oregonians  
<https://govstatus.egov.com/or-dhs-covid-19>

## Equity & inclusion



### PROTECTING IMMIGRANT FAMILIES FUND

- Partnership with Oregon Health Authority to resource community-based organizations with demonstrated cultural and linguistic specialty to provide outreach and education to their communities
- More than 20 groups sharing \$500,000 in grants

### AFRICAN-AMERICAN COMMUNITY OUTREACH

- Held listening sessions with African-American community organizations
- Responding to five needs
  - Workforce/employment recovery
  - Basic needs resources
  - Public health and education resources
  - Data to inform response and recovery
  - Intergovernmental and community partnerships

## Equity & inclusion

### SUPPORTING PEOPLE WITH DISABILITIES

- Increasing access to services and resources to support families during the pandemic
- Providing information and resources to be safe and know what to do if someone in the home has COVID-19
- Issuing guidance related to non-discrimination in medical treatment
- Ensuring people know their rights
- Shifting to virtual formats to maintain services to youth

To help protect your privacy, PowerPoint has blocked automatic download of this picture.

ODDS CREATED A SERIES OF ANIMATED VIDEOS TO HELP PEOPLE WITH INTELLECTUAL AND DEVELOPMENTAL DISABILITIES AND THEIR FAMILIES LEARN ABOUT THE COVID-19 PANDEMIC. VIDEOS ARE IN ENGLISH AND SPANISH ON YOUTUBE AT ORGOVDHS

## Empowerment, enforcement & accountability

### PROVIDER SUPPORT EXAMPLES

- Surge capacity facilities for people recovering from COVID-19, helping long-term care facilities manage outbreaks; protecting hospital capacity
- Three 30-day periods of contingency funds for I/DD employment and Day Support Activity providers
- Incentives for Vocational Rehabilitation providers for achieving key outcomes with their clients for services provided from June-Sept. 34 have applied.

PROVIDERS WERE SURVEYED TO ASSIST ODHS IN UNDERSTANDING NEEDS AND IDENTIFYING FEDERAL OR STATE RESOURCES TO PROVIDE FINANCIAL STABILITY

- 33% had CARES Act funding
- 53% reported more than 75% of their funding is from ODHS contracts
- 48% could continue operations if ODHS funding were interrupted within 18 months.
- 19% have a plan to continue operations if ODHS funding is interrupted.
- 63% have more than one ODHS contract
- 60% are satisfied or very satisfied with ODHS' responsiveness so far this year.

## Alignment and efficiencies

### With our partners

#### COVID-19 Response & Recovery Unit

- New, temporary Shared Services unit
- Integrates the expertise of Oregon Health Authority with ODHS safety net programs
- Three focus areas
  - Equity
  - Coordination
  - Resources

#### COVID-19 RESPONSE AND RECOVERY UNIT MISSION

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COORDINATE STATEWIDE EFFORTS TO PREVENT AND MITIGATE THE SPREAD AND EFFECTS OF THE PANDEMIC. THE CRRU INCORPORATES EQUITY AND INCLUSION PRINCIPLES IN AN INTEGRATED AND COORDINATED WAY TO BEST SERVE OUR COMMUNITIES TO OVERCOME THE COVID PANDEMIC

## Alignment and efficiencies

### Within our Department

- Local leaders across all five programs connect weekly for consistent pandemic response
- Regional districts are sharing lessons learned
- Staff reporting increased productivity in many positions



STAFF IN HERMISTON AND OTHER OFFICES AROUND OREGON CREATED DRIVE-UP WINDOWS TO SERVE PEOPLE SAFELY WITH PHYSICAL DISTANCING

## 2020 Budget Adjustments

- Oregon is required to have a balanced state budget
- Adjustments were made in ODHS budget throughout the year as part of the state's balancing actions
- Cuts were less than expected
  - ODHS put cost saving measures in place early
  - Pandemic federal funds offset cuts
  - Most cuts taken in General Funds (\$74m)

## AGING AND PEOPLE WITH DISABILITIES (APD)

	General Fund	COVID Relief Fund and FEMA
6,2% enhanced Federal Medical Assistance Percentages - replaced with Federal Funding	(87,000,000)	
Reinvest any programmatic Savings back into APD	(12,000,000)	
Eliminate Mental Health Funding in 2019-21	(1,400,000)	
Reduce Central Office Budgets by 5%	(1,531,511)	
Reduce 2019 enhancement 50%	(1,950,000)	
Area Agency on Aging 2019 enhancement by 50%	(2,050,000)	
Eliminate the remaining budget for Older Americans Act Sequestration Special Appropriation	(1,100,000)	
Jan-April Caseload Savings	(5,100,000)	
Rebalance	8,667,006	
Non-State Bargaining Above the Salary Pot	1,628,491	
Non-State Employee bargaining	8,566,983	
Reduction in anticipated provider tax due to lower bed days in Nursing Facilities	5,318,692	
Provider Time Capture - technology project	301,559	
CRF funding source change for COVID testing	-	3,350,000
COVID Nursing Facilities		12,742,275
<b>APD TOTAL</b>	<b>(87,648,780)</b>	<b>16,092,275</b>

## CHILD WELFARE (CW)

	General Fund	COVID Relief Fund and FEMA
Cancel Foster Parent Night out program for rest of biennium	(168,780)	
Safety Domestic Violence Services - use OF as one time fund shift	(443,724)	
FMAP Fund Shift from General to Federal Fund due to 6.2% enhanced FMAP	(5,000,000)	
Reduce Employee Training in 2019-21	(2,093,828)	
Rebalance	(18,216,795)	
Increase Behavior Rehabilitation Services funding	90,198	
Out of State placement oversight (SB 1605)	53,922	
Prevent Age out of Foster Youth with no CRF	510,555	
Strengthening, Preserving and Reunifying Families - 75% funding for the program	13,788,757	
Critical Child Welfare positions	2,212,270	
<b>CW TOTAL</b>	<b>(9,267,425)</b>	

## INTELLECTUAL AND DEVELOPMENTAL DISABILITIES (I/DD)

	General Fund	COVID Relief Fund and FEMA
6.2% Enhanced FMAP Fund Shift-Replaced with Federal Funds	(88,000,000)	
Field services - additional FMAP	(2,508,419)	
Program - One time fund shift of settlement funding no longer needed	(4,000,000)	
Eliminate funding for statewide case management IT system 19-21	(2,270,000)	
Residential Services - reduce host home capacity in 19-21	(3,691,693)	
Community Housing - Eliminate community housing funding in 19-21	(421,573)	
Children's Services - Permanently eliminate Family to Family networks	(417,372)	
I/DD Design - Eliminate temporary staffing funds	(102,000)	
Adult and Child Services - limit Respite to 7 days a biennium**	(1,499,409)	
Rebalance	18,911,625	
Non-State Bargaining Above Sal Pot	1,503,222	
Non-State Employee bargaining	10,862,043	
Inc. Family Supports	59,962	
Day services - program support	6,444,999	
I/DD 10% rate increase - 3 months		9,024,780
<b>I/DD TOTAL</b>	<b>(65,128,615)</b>	<b>9,024,780</b>

\*\* ODHS determined this reduction puts the state's enhanced FMAP at risk. DHS will not implement this reduction until January, if at all, in 19-21

## SELF SUFFICIENCY PROGRAMS (SSP)

	General Fund	COVID Relief Fund and FEMA
Position Vacancy Savings	(3,000,000)	
Administration GF Relief from SNAP Bonus Funds	(3,900,000)	
JOBS Program Reduction for services provided	(1,548,402)	
Housing Pilot from HB 2032 will not be implemented	(10,500,000)	
JOBS Reach Pilot from HB 2032 will not be implemented	(3,500,000)	
Rebalance	(4,849,107)	
Food bank - investment to increase food available to Oregonians as part of COVID response		8,000,000
TANF policy changes to ensure families continue to receive benefits	3,519,897	
SNAP Emergency Allotment Administration	10,000	
SNAP Pandemic Electronic Benefit Transfer response	190,000	
<b>SSP TOTAL</b>	<b>(23,577,612)</b>	<b>8,000,000</b>



## Moving forward on our priorities

Building a positive, inclusive and enduring culture.

Using research, data and analytics to inform decisions that deliver better outcomes.

Advancing equity and inclusion and honoring our commitments to Oregon's Tribes.

Becoming an interconnected organization by working across programs.

Increasing meaningful engagement in the community.

Putting a management system in place to optimize our resources and the quality of our services.

## Moving forward on our priorities; preparing for the next phase of pandemic response

### Next Steps:

- Continue cost-saving measures, including hiring slowdown
- Close monitoring of current budget
- Preparing the 2021-23 Agency Request Budget
- Planning for the 2021 Legislative Session
- Reviewing and applying “lessons learned” during pandemic

### HUMAN SERVICES VALUE CURVE

- PEOPLE, PROGRAMS ARE INTERCONNECTED
- SERVICE CONTINUUMS DESIGNED WITH INDIVIDUAL AND COMMUNITY OUTCOMES IN MIND
- EACH INDIVIDUAL AND FAMILY’S HEALTH, WELL-BEING AND NEEDS APPROACHED HOLISTICALLY
- MULTI-GENERATIONAL APPROACHES

**Moving forward on our priorities;  
preparing for the next phase of pandemic response**

**American Public Human Services Association (APHSA) Assessment**

To guide ODHS in:

- Utilizing best practices in service equity
- Becoming more efficient and focused on providing services and supports to all Oregonians
- Taking lessons learned during the pandemic and building on strategies and efficiencies
- Exploring optimal service delivery to Oregonians utilizing the lens of the Human Services Value Curve
- Identifying potential for structural and alignment opportunities so that we are best positioned to deliver our commitment to Oregonians



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INTO THE SKYPE Q&A  
WINDOW, WHICH YOU  
SHOULD BE SEEING ON  
YOUR SCREEN**

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Select "Human Services Provider News and Updates" from the list



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A video recording and transcript  
of this meeting will be posted soon at  
<https://www.oregon.gov/dhs/DHSNEWS/Pages/stakeholders.aspx>