



OregONEligibility

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Update

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Oregoneligibility

What is OregonONEligibility?

The state of Oregon is upgrading our current Medicaid eligibility system, called OregonONEligibility, or ONE.

This upgrade is a major step toward helping us achieve a “person-centered, no wrong door” approach to customer service.

Oregon^{one}eligibility

This change enables Oregonians to apply for multiple programs with just *one* application and in the way that is most convenient for them. They also have online access to their benefit information **24/7**.



Cash assistance



Online at one.Oregon.gov 24/7!



Child care assistance



On the phone 1-800-699-9075



Food assistance



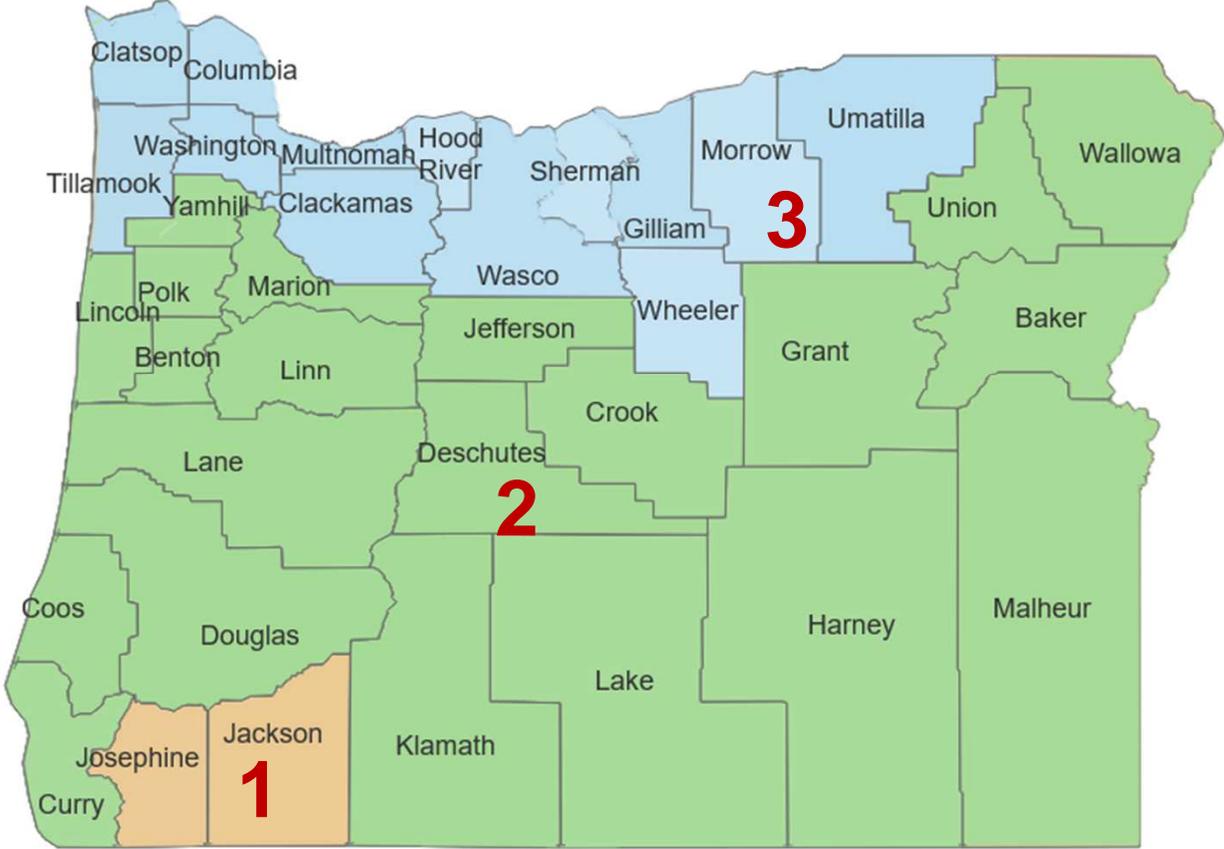
Medical coverage



In person at a local APD, AAA or SSP office

Oregon eligibility

ONE upgrade scheduled to roll out in three stages



1 – APR 2020

2 – AUG 2020

3 – OCT 2020

Oregoneligibility

ONE improves eligibility determinations

To help ensure
Oregonians receive
all the benefits for
which they are
eligible



Oregoneligibility

As employees get used to new technology and new business processes, there may be some temporary service delays



Oregoneligibility

Site support coordinates and communicates between DHS/AAA office staff and leadership, IE Help Desk, IE Command Center, project leadership, and central office during deployment





OregONEligibility Questions?

Dan Haun, Self-Sufficiency Programs Director

Mike McCormick, Aging and People with Disabilities Interim Program Director

Thank you for your time.