



**Date:** January 31, 2014  
**General questions:** Lisa Lewis, DHS District Manager for Douglas County, 541-464-2044

**Canyonville Self-Sufficiency Program Office Moving**

(CANYONVILLE, Oregon) – Starting February 8, 2014, the Canyonville Self-Sufficiency Program (SSP) office on N. Main Street will be closed and services will be offered at new locations.

Canyonville clients received notice of the move by mail. The notification letter gave clients their new SSP office location. Starting February 8, 2014, Canyonville clients will receive services at one of these locations:

<p><b>Temporary Assistance for Needy Families (TANF) clients</b> (Cash assistance, job preparation or domestic violence assistance programs)</p>	<p>Tri-City Self-Sufficiency Programs Office                  (formerly Umpqua Community College JOBS)                  217 S. Old Pacific Highway in Myrtle Creek, 97457                   (541) 860-5858                   Hours: 8 a.m. to 5 p.m., Monday through Friday</p>
<p><b>Supplemental Nutrition Assistance Program (SNAP)/food benefits, medical coverage or child care assistance program clients</b></p>	<p>Roseburg Self-Sufficiency Programs Office                  1937 W. Harvard. Ave. in Roseburg, 97471                   (541) 440-3301                   Hours: 8 a.m. to 5 p.m., Monday through Friday</p>

“While the move will provide more efficient and cost-effective work spaces, it also brings an opportunity to organize staff to better serve clients,” said Lisa Lewis, Oregon Department of Human Services District Manager for Douglas County. “Our case managers will now be housed with the community partners who serve as our employment experts. This will improve our coordination and our ability to give clients the intensive support they need to stabilize their families and get and keep jobs.”

Lewis said clients can get some services by phone or online. For example, you can apply for services online at <https://apps.state.or.us/onlineApplication/> or request replacement of an Oregon Trail Card by making a toll-free call to 1-855-328-6715. She suggested clients call their SSP office to verify an office visit is needed.

“We are deeply committed to the clients we serve in Canyonville and are asking them to note these changes and call their DHS worker if they have questions,” Lewis said.

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