

2-2-18

To: Employment First stakeholders

From: Acacia McGuire Anderson, Statewide Employment First Coordinator

Re: Employment First: Capacity and Employment Outcomes System

(Please forward to your local partners & stakeholders)

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Legend

- Provider offers services in languages other than English
- Provider has capacity available
- Provider has not specified capacity available
- Provider has no capacity available

Employment Services Summary - September 2017

16 total individuals served with employment. 66.67% of individuals are in integrated employment
 18 total individuals served. 100% completion rate

Employment and Day Programs at a Glance	Integrated Employment		Path to Employment			Total Paid Job Setting		Non-Work Day Activities	
	Individual Supported	Small Group Supported	Discovery	Employment Path Community	Employment Path Facility	Total Supported Integrated Employed	Total Employed	Facility	Community
# of Individuals Served by Type	6	6	7	4	0	12	16	0	2

I have an update about efforts to help with capacity throughout the state.

The newest additions to the Employment Outcomes System (EOS)

Example of the data area of an individual provider profile in EOS

includes a new function for providers to enter capacity for job coaches, developers and Discovery services. This new function can be entered and updated by providers at any time – even daily. EOS is at: <https://spdweb.hr.state.or.us/EOS/>

This data will help the Office of Developmental Disabilities Services (ODDS) identify where there are capacity gaps in regions. In addition, ODDS customers, Service Coordinators (SCs), Personal Agents (PAs), and Vocational Rehabilitation (VR) counselors can use this information to make informed choices on providers.

For instance, an individual, VR counselor, SC, or PA can go to the EOS website, click on Data and search by county or provider name. If that provider has filled out their information, EOS will not only show their employment data but also show a Red/Yellow/Green light for Job Development, Job Coaching and Discovery capacity. Providers enter how many staff members they have employed in these areas, and whether or not they have capacity to take on additional clients. Red light means no capacity, green means capacity available, and yellow indicates the provider has not filled this out.

Languages for which services are provided(in addition to english)

Spanish Russian Vietnamese
 Somali Arabic Romanian
 Simplified Chinese Thai Traditional Chinese
 Cantonese American Sign Language Other Language

	Job Coach Employed	Job Developer Employed	Discovery Provider Employed
Total Employed	11	2	4
Capacity Available	Yes	Yes	No

Example of the capacity area of a provider in the EOS system.

The new EOS also allows provider to enter extra information, such as specialties and additional languages that they can deliver services in. In

addition, a person using the website can compare data and outcomes from multiple providers to help make an informed decision.

The information is self-reported, so it is important for VR counselors, SCs and PAs to still check directly with providers to confirm capacity. However, this website can be useful to start with an idea of providers in your area that may offer specific employment services and have capacity.

There are webinars scheduled for VR counselors, SCs, PAs and anyone interested on how to use the new EOS website. The first webinar is 1:30 to 2:30 p.m. Tuesday, April 3. Register at: Please register at: <https://register.gotowebinar.com/register/3956516015177488130>

The second webinar is 1:30 to 2:30 p.m. Thursday, April 12; please register at: <https://register.gotowebinar.com/register/1041304970152698882>

Providers should remember to regularly update their information to keep the EOS provider capacity information useful for consumers as well as staff.

These added features to EOS add one more tool to the capacity toolkit. While I know we have more work to do, I hope people find this new function helpful as we continue to improve employment outcomes for people with intellectual and developmental disabilities.

EOS questions can be directed to Andre Harboe at andre.r.harboe@state.or.us