

Event	SRC Quarterly Meeting
Date:	Aug 14 th , 2020
Location:	Zoom
Attendees:	See attached list

Points Discussed	
Topic	Highlights
Public Comment	<p>Pia Gilgen from Incight talked about their transition program for high school students. Incight’s lessons and tools help students to prepare for life after high school and training for future employment. Activities are done through a virtual learning platform. They have added new lessons about cooking, registering to vote, problem solving and a variety of other lessons. People are invited to a meeting to learn more about the tools and check out examples of video lessons on the website. www.incight.org and email Pia at Piag@incight.org</p>
VR Director’s report- Keith Ozols	<p>Overview (attached) of the Director’s report and VR Admin info was sent out ahead of time to allow for more time in the meeting to do questions and answers and work groups.</p> <p>National Level: The may 15th HEROES Act passed by the House of representatives as a follow up to the CARES act for relief funding to states responses to the pandemic due to revenue loss and unemployment. Last month the Senate passed the HEALS act for \$1Trillion, where the House bill was \$3Trillion but neither have been enacted. The House and Senate are now on recess and aren’t planning to return until Sept. This means the waivers that Secretary DeVoss has included in these Acts are still not verified. OVRS has been</p>

working with the Governor's office and Washington DC to advocate for those waivers and inclusions for VR resources and support for people with disabilities.

RSA: Commissioner Mark Shultz communicated with states about efforts to provide guidance through FAQs and other publications on the RSA website. The transcript from the conference last week was published with information about VR programs around the country and who is working remotely, hybrid model and the one state program that was 100% back in their offices.

State level: Aug 10th was a special session for one day to address the \$1.2 Billion shortfall in the budget. All State programs were asked to put forth an 18% budget cut plan. The full 18% is expected to be what will be cut but this exercise was asked of all the agencies. For Department of Human Services, it looks like a \$74 Million from general funds, but we only had to take half the cut proposed. VR put forward the ability to take a \$2.4 Million cut due to programs that had not yet started and some cost savings without interrupting client services or laying off staff.

ODHS has also put a hiring pause on, there are exceptions for certain positions but there is a pause for the next three months to evaluate the state of the programs.

Other updates in the report (attached0 are from Workforce and Youth programs, Work opportunity tax Credit, Cost reimbursement, policy, training, contracts, some staffing changes, etc....

		<p>There are some DHS agency initiatives around becoming an Anti-racist organization. This work started before the event in May with George Floyd with the office of OEMS. There is work being done to create a Service Equity Plan for the whole agency and each program will create their own specific plan as well. There is a council being developed with Andres and Heather who are reaching out to Tribes and other members of the community to develop an actionable plan to address equity within the program. Topics being discussed are culturally responsible contracting, diversity in recruitment, hiring and retention of staff, reaching out to community engagement to develop relationships with the people we don't see represented or are under-represented. Each region is doing their own trainings and missions that identify with the needs of their areas and the populations they serve.</p>
	<p>Strategic Plan outcomes review</p>	<p>See attachment for PowerPoint presentation</p>
	<p>Workgroup break outs</p>	<p>Consumer Satisfaction Survey report out: The last goal for the survey was to get one out by Nov 2020 but due to COVID-19, that was postponed. The next goal is to have it done by July 2021 before the end of the biennium. We have spoken with a contractor to get some ideas on prices and the current budget approval is only for \$5000 where the bigger surveys with a contractor are between \$28,000-\$75,000. The SRC hasn't done a consumer survey in 10 years and this needs to be a priority. We may be able to use some of the money</p>

allotted to the SRC that was saved from not traveling but this is not a sustainable long-term plan. The SRC would like to know what other states are doing but it seems that there is no set standard, they all tend to do them differently. The committee will invite the new VR Data Coordinator, Scott, to the next meeting to discuss his ideas on how to get the survey out ASAP. SRC would like to look into other states' methods, costs, and cooperation rates.

Membership workgroup: Looking at a more formalized process of recruiting by identifying what strengths the SRC is looking for. We would like to include Andres to help make sure we are recruiting in the most diverse and inclusive ways to include age, location, mental health disabilities as well as race, gender and ethnicity. We would like to create a process that includes mentorship and that there is a training to create mentors as well. There are some certification courses that the council members have to take upon appointment and those classes could use some accommodations to help people better learn and retain the information. Create a process of Orientation that helps people know what they are committing to before there is a vote.

Planning Workgroup: Discussion about next year 2021 quarterly meeting format, how to do them, either virtually or in person. One topic came up that is a priority is how to continue the employer partner awards. This was an integral part of the traveling the SRC does, to do that outreach with

consumers and partners. If we are going to meet virtually, we need to be able to do that as well. Ideas proposed were to have a VRC and job developer get involved to highlight success stories and bring in the consumer and associated staff people to the zoom meeting or have the VRC and an SRC member go the place of work to video the receiving of the award with all the people involved to play at the virtual meetings. Other subjects discussed were having polls at the meetings to gauge how well people are following and engaging with the information being presented. Because of the continued COVID-19 restrictions on gathering, we are predicting that we should go ahead with planning virtual meetings in November 2020 and Feb 2021 with the option of joining a meeting room for people who are technologically challenged or need to have more support during the meetings. Kaire is planning to open a room at the HSB building in Salem to allow for any local folks who would like to meet in person to join her. Kaire will look into having an SRC or VR staff member to open a room in the Portland area for those that lie closer to that area to decide if they would like to meet in person. It was discussed that more frequent breaks would be nice in the virtual format. It was discussed that the personal connection between council members is missed and it is encouraged that council members reach out to each other and participate in the “tea time” events that Kaire puts together monthly for an hour of no agenda connecting with each other. Another in person activity that is being missed is the terming off or resignation recognitions to SRC

members that are parting ways. Moving on to planning for May and August 2021, we are hoping to go to the places we missed this year with Ashland in May and Pendleton in August. One option would be to have an outside venue if the weather allows for it as well as having a facility that would allow for the accommodations we need for members and guests. The positive things we are seeing with the virtual format are related to attendance. Usually we have about 30 guests, with just the local offices having VRCs and staff involved. Virtually, we are getting more staff involvement and we would like to see that continue. SRC members like the format of having information and data points ahead of the meeting to look at and review so they can digest and formulate questions for more of a discussion with VR admin.

Policy, Legislative, and Budget workgroup:

Looking to get together some advocacy letters to help with legislative work. Hoping to identify someone who lives around the Salem area that can do in person meetings at the Capitol for this kind of work. The committee would identify the state Senators and representatives could have established relationships as champions for the program. It is also important to find other stakeholders, VR participants, vendors, and staff to help with stories and presenting at hearings. It is also a goal to be connecting with the employer community and create a template for employers that hire people with disabilities who tell us their stories and provide content to share with

		<p>lawmakers. The Oregon Workforce partnership maintains a resource list of legislators that may be interested in workforce development and those seat holders are potentially key allies for the SRC and our legislative work. A next step to work on would be creating a small survey to send to employers who hire people with disabilities that would allow us to gather success stories. This also allows us to identify those businesses that could be a stakeholder voice. Using the employer partner award system as a way to identify partners in legislative activity is another way to connect with businesses.</p>
	<p>Elections</p>	<p>Due to COVID orders to not meet in person and time constraints, Email ballots were sent in ahead of time and the votes were unanimous that Brenda Dennis and Bridget Dazey would be nominated to send to the Governor’s office for appointment.</p> <p>Brenda Dennis is the Evidence based Practice Coordinator at OHA, overseeing three statewide programs in adult mental health community treatment, supported employment and supervises the statewide mobile crisis program. She has been in state service for 24 years.</p> <p>Bridget Dazey is from workforce Clackamas. She has worked as a disability navigator and is now the executive director of the local workforce board in Clackamas. She has been working in the world of advocating for people with disabilities for over 15 years.</p>

	<p>Annually at the August Quarterly meeting, the elections for Chair and Vice Chair are held. Steve Paysinger self-nominated to stay on as Chair for the next year uncontested and unanimously voted for by all council members. Susie Calhoun self-nominated to be the Vice Chair, uncontested and unanimously was voted for by all council members.</p>
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Council Members Present: Susie Calhoun, Lynn Carter (VR), Gary Chiaravalli, Toni DePeel (VR), Mary Jo Erickson, Cecilia Fiorillo, Mike Franklin, Anais Keenon, , Keith Ozols (VR Director), Christy Reese, Chuck Richards, Kim Poage, Emily Purry, Matthew Serres, Tel Woolsey.

Virtual Guests:

Ann Nayran, Pia Gilgen, Ed Cortez, Elizabeth Archer (CART), Bridget Dazey, Brenda Dennis,

VR Staff-

Emily Armstrong, Desiree Berry, Sheri Boyd, Robin Brandt, Terry Brown, Bryan Campbell, Ben Coleman, Alma Contreras- Montes, Tammy, Coppock, Andres Endericavillacis, Damn Franks, Howard Fulk, Pennie, Hartley, Sheila Hoover, Vanessa Kincheloe, Tryna Luton, Jen Munson, Andrea Rogers, Kadie Ross, Triona Weeks, Mandy Younger

APPROVED