

Information Memorandum Transmittal Vocational Rehabilitation



Pete Karpa, VR Deputy Director

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Number: VR-IM 18-01

Issue date: 01/03/2018

Topic: Other

Due date: 01/02/2018

Subject: WSO Standards 2.0

Applies to (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging: {Select type} | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Aging and People with Disabilities | <input type="checkbox"/> Office of Developmental Disabilities Services (ODDS) |
| <input type="checkbox"/> Self Sufficiency Programs | <input type="checkbox"/> ODDS Children's Intensive In Home Services |
| <input type="checkbox"/> County DD program managers | <input type="checkbox"/> Stabilization and Crisis Unit (SACU) |
| <input type="checkbox"/> ODDS Children's Residential Services | <input checked="" type="checkbox"/> Other (<i>please specify</i>): Vocational Rehabilitation - All Staff |
| <input type="checkbox"/> Child Welfare Programs | |

Message:

In 2007, Oregon set a goal for integrated service delivery within WorkSource Oregon (WSO). Achieving this would involve: co-location of multiple partners within WSO centers, and adoption of businesses as primary WSO customers, in addition to jobseekers. The Workforce Innovation and Opportunity Act (WIOA), was signed into law in July 2014 and in 2017, as part of continued efforts to implement WIOA, the State Workforce and Talent Development (WTD) Board adopted the WorkSource Oregon Operational Standards as a system-wide expectation for service delivery.

The WSO Standards adopted by the state board included standards that were established in 2015 for the delivery of WIOA title I services overseen by Local Workforce Boards and WIOA title III Wagner-Peyser services administered by the Oregon Employment Department. Recently, partners came together to further integrate Department of Human Services Vocational Rehabilitation and Self-Sufficiency employment and training programs, Oregon Commission for the Blind (WIOA title IV), as well as Adult Basic Education funded through WIOA title II into the WSO Standards.

While the Standards support the vision of WIOA and align with the requirements of

WIOA, federal and state regulations; the WSO Operational Standards is not a WIOA compliance-related document. The Standards provide the minimum-level content/services(s) required to be available at all WSO centers statewide, as we work toward development of a seamless customer-facing service delivery system.

While it will take time, partners at both state and local levels should strive to exceed these standards and pursue further integration of: staff, resources, resource management, customer enrollment and service delivery. The standards are based on the premise that partners will continually work together to improve the system, engage new partners, and better serve Oregon job seekers, workers and businesses.

Additional information and training related to the WSO Standards 2.0 will be forthcoming. These efforts are being overseen by the WSO Standards Advisory Group—comprised of representatives from the Higher Education Coordinating Commission, Oregon Employment Department, Department of Human Services Self-Sufficiency and Vocational Rehabilitation, Local Workforce Boards, and Oregon Commission for the Blind.

To view a Prezi presentation showing the Big Picture of Oregon’s Workforce System, go to:

<http://wsostandards.weebly.com/the-big-picture.html>

Information to WSO staff will be provided via the WSO listserv. This is the distribution list used to communicate information about training, events, technology or system issues, etc. to WSO staff. If you would like to receive these communications, go to this link: <http://listsmart.osl.state.or.us/mailman/listinfo/wso>. Fill out the items requested in the screen and click Subscribe.”

If you have any questions about this information, contact:

Contact(s): Pete Karpa, Deputy Director	
Phone: 503-945-6262	Fax:
Email: pete.karpa@state.or.us	