

Adult Foster Home Provider Alert

Policy updates, rule clarifications and announcements

Date: October 6th, 2020
To: APD Adult Foster Home Providers
From: Safety, Oversight and Quality Unit
Topic: **Virtual and Hybrid-Licensing Renewal Visits**

The Department of Human Services recently updated policies to incorporate virtual licensing renewals as well as hybrid-licensing renewal inspections. This was a necessary step since there are currently limitations on in-person adult foster home visits due to the COVID-19 pandemic.

Virtual Renewal Visitation:

- Adult Foster Home licensors may conduct renewal visits using virtual tools provided that both the licensor and licensee agree to a virtual option. Possibilities include applications such as SKYPE or Zoom.
- Residents' current MARs, medical orders, care plans, parameters and delegation paperwork will be faxed or emailed to the Local Licensing Authority (LLA) for review prior to the virtual visit. Your licensor will talk with you and help to develop a plan for paperwork review.
- Note: multiple virtual visits may be required in order to fully complete the renewal inspection.

Hybrid-Licensing Renewals:

- Adult foster home licensors also have the option of conducting a porch/patio paperwork review.
- These porch or patio visits will be combined with a review of the adult foster home using virtual tools as mentioned above.
- This option will not be available if the licensee, licensor or any of the residents are exhibiting signs or symptoms of COVID-19.

Additionally, both licensors and licensees are required to maintain a high standard of protective measures to limit the potential spread of COVID-19, as recommend by the Centers for Disease Control and Prevention (CDC). This includes measures like masks, gloves, and physical distancing.

We appreciate your patience and cooperation in navigating continuous changes to operations in response to the pandemic. As always, we welcome your feedback and input. Any questions or concerns can be emailed to:

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