



Oregon

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CBC Provider Alert

TO: Community Based Care:
Assisted Living, Residential Care,
Memory Care Facilities, Nursing Facilities

FROM: Safety, Oversight, and Quality

RE: Live Well

SUBJECT: Live Well quality assurance training

What is LiveWell?

LiveWell is a quality assurance and performance improvement (QAPI) methodology focused on empowerment of staff. The program consists of four main topics:

- 1. Teamwork and communication including shift huddles, visual management boards, and idea cards.**
- 2. Measurement and tracking of quality indicators such as falls, med errors, antibiotic use and anti-psychotic medication usage**
- 3. Safe and well residents – particularly noticing and documenting change of condition as well as using the SBAR tool (Situation, Background, Assessment, Recommendation) to communicate quickly and effectively to clinicians**
- 4. Well organized home to ensure a neat and efficient workplace where key items can reliably be found.**

LiveWell is supported by OHCA, Leading Age, and the State of Oregon and is funded through a grant from the Quality Care Fund. There is no cost to communities. The program starts in May 2017.



Why do it?

- **Improve quality of care**
- **Reduce cost**
- **Improve staff retention**
- **Improve regulatory compliance**
- **Improve resident well-being**

Program includes:

- **2 full days of training, meals included**
- **Site support**
- **Quarterly collaborative meetings through April 2018**

20 communities around the state are already doing LiveWell. We are looking for 40 more. Info and application at <http://careoregon.org/LearningAndInnovation/LiveWell.aspx>. First executive briefing takes place March 9, 2017! Apply soon!