



Oregon

Kate Brown, Governor

Department of Human Services

Safety, Oversight, and Quality

PO Box 14530, Salem, OR 97309

3406 Cherry Ave NE, Salem, OR 97303

Phone: (503) 373-2227

Fax (503) 378-8966

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TO: Community Based Care:
Assisted Living, Residential Care,
Memory Care Facilities



FROM: Safety, Oversight and
Quality

RE: Updated Abuse reporting guide

The Department of Human Services has now updated the *CBC Abuse Reporting and Investigation Guide for Providers*.

This updated guide provides an overview of when and how to report incidents of abuse or suspected abuse to Adult Protective Services (APS), as well as how facilities are expected to perform and document internal investigations of incidents involving injuries of unknown cause.

The updated guide is for use by facility management and staff. It supports a system of reporting that, when followed correctly, ensures residents are protected and safe. Please be sure all staff understand the material in the updated guide, so everyone is trained to report abuse appropriately.

Below is the link to the updated *CBC Abuse and Investigation Reporting Guide* on the States Forms Server:

[Abuse Reporting Guide](#)

For questions please contact Safety Oversight and Quality Unit's CBC Team at:

CBC. TEAM @State.or.us