



# Oregon

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### Provider Alert

Nursing Facility Providers

IM-16-23-NF

Date: September 6, 2016  
From: Nursing Facility Licensing Unit  
Subject: DHS Organizational Changes

### Summary:

DHS had made some organizational changes. The Office of Licensing and Regulatory Oversight (OLRO) has rejoined with our partner agency, Aging and People with Disabilities (APD). OLRO has been renamed to the Safety, Oversight, and Quality Unit (SOQU).

This change should be seamless for our providers as the work will continue with the staff in policy, corrective action, and survey with whom you are familiar.

DHS is making changes brought about by the recent alignment of all licensing functions with their respective program offices. To this end, licensing for older adults and people with physical disabilities is now a part of the Aging and People with Disabilities (APD) Program. There will no longer be a centralized Office of Licensing and Regulatory Oversight (OLRO).

Licensing for nursing facilities is now part of the **Safety, Oversight, and Quality Unit (SOQU)**. The physical address of the unit will not be changing, nor will any of the contact numbers for the SOQ Unit.

The second change is that Ashley Carson-Cottingham, APD Director, has appointed Dr. Ann McQueen to manage SOQU. Dr. McQueen has worked with APD for three years. Before coming to APD, she worked extensively in long-term care settings, managed assisted living and dementia care communities,

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created training materials, and developed programs. She has also taught at both PSU and PCC for several years.

These changes will assist in the streamlining of communication and other processes within DHS and APD to allow enhanced adherence to timelines with allied agencies, providers and the public.

For general information visit the DHS, Safety, Oversight, and Quality Unit [Nursing Facility Licensing Unit](#) or visit the DHS Web site at [www.oregon.gov/DHS/](http://www.oregon.gov/DHS/)

Or email the Nursing Facility Licensing Team at:

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