



Oregon

Kate Brown, Governor

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Partner Announcement

Nursing Facility Providers

NF-19-39

Date: March 27, 2019
From: Nursing Facility Licensing Unit (NFLU)
Subject: **Veterans Volunteer Program**

DHS Safety, Oversight and Quality (SOQ) and Oregon Department of Veterans Affairs (ODVA) want to inform you about a new veteran volunteer program that was established to expand in-person outreach to Oregon's aging veterans. Volunteers help educate veterans and their family members about accessing their earned benefits as well as other services and resources that may be available to them.

The volunteers will be visiting long-term care facilities including adult foster homes. Referrals may come from county veteran service officers, long-term care ombudsman, and various other community partners.

All volunteers in this program will have a thorough background check through ODVA, orientation, and training about residents residing in long-term care facilities. They will have a badge identifying themselves as volunteers for ODVA (example right).

Currently there are pilot programs in Deschutes, Polk and Clackamas County, with plans to have the program functional in every county within the next year.

If you have any concerns or questions about this new program, please contact Ana Potter, ODVA Director of Aging Veteran Services at 503-373-2028. If you have residents who are veterans who you think could benefit from this information, please contact:



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Thank you for your support as this new program is implemented.

Sincerely,

Ana Potter

Ana Potter
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For general information about the DHS Office of Safety, Oversight and Quality, visit the DHS Web site at www.oregon.gov/DHS/. If you have questions about this alert, please contact the Nursing Facility Licensing Unit at NFLicensing@state.or.us