

# Elder Abuse Awareness and Prevention Summit

June 14, 2019 | 9:00am-4:00pm

Holiday Inn South, Wilsonville

Join community partners and other long term care providers as we commemorate World Elder Abuse Awareness Day, which is annually on June 15. The purpose of this important day is to provide an opportunity for communities around the world to promote a better understanding of abuse and neglect of older persons by raising awareness of the cultural, social, economic and demographic processes affecting elder abuse and neglect.

In this event, experienced professionals will discuss using root cause analysis and other tools to prevent and respond to resident-to-resident altercations.

## Program Sessions and Objectives

### **The Big Picture on Resident Rights: A Discussion of Abuse Guidelines, Laws & Reporting**

In this session, representatives from the State of Oregon will discuss what providers can do to avoid these altercations being classified as abuse/neglect and why it is more critical than ever that all Oregonians take an active stand against elder abuse.

### **Resident-to-Resident Aggression and Bullying: Prevention, interventions and More**

In this session, Dr. Maureen Nash will discuss resident-to-resident situations in senior care settings and present prevention, protection, response and person-centered support strategies for these types of incidents.

### **Responding to Resident-to-Resident Altercations: Tools for Root Cause Analysis and Prevention**

In this session, the presenter will discuss practical tools for identifying the root of the behavior, a process for teams to identify interventions, and simple tools to help teams work toward solution-finding. Attendees will walk away with real world examples and strategies that can be implemented simply and quickly.



### **The Paper Trail: Documentation, Service Plans, and Training**

In this session, the presenters will discuss what needs to be consistently documented and updated in these situations to ensure that documentation accurately shows the attention that community staff have been putting into creating safe environments for the residents. They will also discuss what to do if, despite continuous interventions, the altercations continue. Using real world case studies, the presenters will discuss the protocol, policies, procedures and documentation for resident-to-resident incidents.

## More Information and Registration

Register now for this event on the OHCA Member Portal or at [www.ohca.com/events/calendar](http://www.ohca.com/events/calendar).

**5 CEUs**

**\$79/Person**