



# Oregon

Kate Brown, Governor

## Department of Human Services

*Safety, Oversight and Quality*

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### Information Memorandum

Nursing Facility Providers

NF-19-52

Date: June 28, 2019  
From: Nursing Facility Licensing Unit (NFLU)  
Subject: Safety and Awareness for Potential Criminal Intentions

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Please share this information with all staff working in your facility.

Our office was recently made aware of multiple robbery incidents targeting facility medications. In all instances, the criminal activity followed the same pattern: a person enters the facility as a potential visitor and then implies they have or brandishes a weapon and demands the opioid medications from the nurse's medication cart.

As always, but especially until this person is apprehended, we want to ensure facility staff are aware of this heightened criminal activity possibility. We wanted to remind all facility staff to remain alert for suspicious activity in and around the facility environment. We encourage staff to remain hypervigilant and aware of those entering or moving about the facility. If staff members observe anything suspicious, we encourage them to call 911.

If a robbery attempt does occur at your facility, staff should always comply with the robber's demands in order to prioritize safety for all.

For general information about the DHS Office of Safety, Oversight and Quality, visit the DHS Web site at [www.oregon.gov/DHS/](http://www.oregon.gov/DHS/). If you have questions about this alert, please contact the Nursing Facility Licensing Unit at [NF.Licensing@state.or.us](mailto:NF.Licensing@state.or.us)

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