



# Oregon

Kate Brown, Governor

## Department of Human Services

*Safety, Oversight and Quality*

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### Information Memorandum

Nursing Facility Providers

IM - NF-19-58

Date: November 14, 2019  
From: DHS, Aging and People with Disabilities,  
Nursing Facilities Licensing Unit  
Subject: Payment Error Rate Measurement (PERM) Audit

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### *Post PERM Audit Update and Reminders to Avoid Future Errors*

The State of Oregon just completed another federal Payment Error Rate Measurement (PERM) audit. We appreciate the responsiveness and support of providers in ensuring that documentation was received. We did have some errors, which will result in providers having to reimburse the Centers for Medicare and Medicaid Services (CMS) for these errors. Providers are aware if this affects them; however, we wanted to take this opportunity to share some reminders to hopefully avoid these errors in the future.

When billing for long-term care nursing services, an attending provider is necessary for electronic billing. Please make sure to enter this information and document the attending provider for services provided in your facility.

Documentation is essential in reviewing and justifying billing. Progress notes for dates of service are the most utilized way of providing documentation, within our state policy requirements. Clinical records for patients should include information around physician orders, visits, and responses. Services provided and reimbursed must have the appropriate documentation associated with it, as outlined in Chapter 411, Division 86 of the Oregon Administrative Rules (OAR 411-086).

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For general information about the DHS Office of Safety, Oversight and Quality, visit the DHS Web site at [www.oregon.gov/DHS/](http://www.oregon.gov/DHS/). If you have questions about this alert, please contact the Nursing Facility Licensing Unit at [NFLicensing@state.or.us](mailto:NFLicensing@state.or.us)

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