



# Oregon

Kate Brown, Governor

**Department of Human Services**

*Safety, Oversight and Quality*

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**NF-20-114 – Provider Alert**

**Date:** August 19, 2020

**To:** All Nursing Facilities  
All Assisted Living Facilities  
All Residential Care Facilities

**From:** Safety, Oversight and Quality  
DHS Aging and People with Disabilities Program

**RE: Available State Resources for Completing Initial Testing**

**Currently Available State Resources for Completing Initial Testing  
at Long Term Care Facilities**

**The September 30<sup>th</sup> deadline for completing the initial round of testing of all staff and residents as required by OAR 411-060 is fast approaching!**

Thanks to all of the facilities that have submitted their required information on progress made towards completing the initial round of comprehensive testing of all staff and residents prior to September 30<sup>th</sup>. This information, as well as the information facilities provided on their specific needs for completing testing has helped us immensely in our efforts to secure resources and direct them to the facilities that need them.

One of the primary things we learned from the completed surveys is that most facilities do not need comprehensive testing services. Instead most facilities need discrete items or services to complete the initial round of testing, such as more PPE or more testing kits, or just specimen collection or lab services.

To respond to this feedback, we are adjusting and assessing options for ensuring we are meeting the specific needs and requests of facilities. In

addition to continuing to advance contract negotiations with contractors to provide comprehensive testing services for facilities that need this, we've also identified and expanded existing resources to help those facilities that need select items or services.

Below is a list of currently available resources that facilities can access to complete their testing. Please note that these resources are in high demand and are often available on a first-come, first-served basis.

### **Comprehensive testing services**

Facilities that need comprehensive testing services need send an email to the Oregon Health Authority's Testing Branch **no later than August 28<sup>th</sup>** to get testing completed by September 30th.

Testing Branch email: [ORES8.AOCTestingBranch@dhs.oha.state.or.us](mailto:ORES8.AOCTestingBranch@dhs.oha.state.or.us)

### **Lab services**

If you only need lab services, or supplies and lab services, OHA encourages you to reach out to local laboratories that perform COVID-19 testing and engage their services. The labs listed below have all indicated that they currently have capacity to support facility testing efforts. Please note that other labs might also have capacity. In order to meet the September 30 deadline, OHA recommends that facilities have arrangements with labs in place by the **end of August**. The costs for baseline testing will be covered by the Department. Details about coverage can be found in OAR 411-060-0600. The reimbursement forms and instructions are available on the [DHS Long Term Care Testing website](#).

It is important to remember that starting October 1<sup>st</sup>, facilities will be required to test all staff at least once a month. Facilities will be required to arrange and pay for these tests, so will need to engage testing service providers to meet this requirement. Establishing relationships with these labs now will help ensure that facilities are in place to meet the upcoming requirements for on-going staff testing.

**McKenzie-Willamette Medical Center** – Located in Springfield Oregon

Contact: Tracy Hickson

[trahic@mckweb.com](mailto:trahic@mckweb.com)

541-726-4672

**Willamette Valley Toxicology Laboratory** – Located in Corvallis, Oregon

Contact: Manny Cruz

[cruz@wvtlab.com](mailto:cruz@wvtlab.com)

541-760-4775

**Molecular Testing Laboratory** – Located in Vancouver, Washington

[ClientRelations@MolecularTestingLabs.com](mailto:ClientRelations@MolecularTestingLabs.com)

360-693-8850

<https://moleculartestinglabs.com/pages/covid-19>

**Molecular Epidemiology, Inc.** – Located in Vancouver, Washington

<https://www.molecularepi.com/>

**Kashi Clinical Laboratories** – Located in Portland, Oregon

[www.Kashilab.com](http://www.Kashilab.com)

### **Specimen collection and/or specimen transport**

OHA currently has contracts with two ambulance service providers, American Medical Response (AMR) and Metro West, to support specimen collection and specimen transportation needs. If you need these services, please contact OHA's Testing Branch **by August 28<sup>th</sup>**.

Testing Branch email: [ORES8.AOCTestingBranch@dhsosha.state.or.us](mailto:ORES8.AOCTestingBranch@dhsosha.state.or.us)

### **PPE**

Facilities that just need additional PPE to complete their testing should contact their local public health department ASAP to request needed supplies.

### **Services to support culturally and linguistically appropriate testing**

Facilities that need support for translation or other culturally-specific communications or counseling services can find materials on the [long-term care testing website](#). There you will find a video that has been pre-approved by the Department to meet the requirements for culturally sensitive and trauma informed approaches in testing.

Any further questions or concerns can be directed to the Safety, Oversight and Quality Unit at [SOQ.LTCinfo@dhsosha.state.or.us](mailto:SOQ.LTCinfo@dhsosha.state.or.us)

If you have any questions, please contact your licensing team:

[CBC.team@dhsoha.state.or.us](mailto:CBC.team@dhsoha.state.or.us)  
[NF.licensing@dhsoha.state.or.us](mailto:NF.licensing@dhsoha.state.or.us)

For general information about the DHS Office of Safety, Oversight and Quality, visit the DHS Web site at [www.oregon.gov/DHS/](http://www.oregon.gov/DHS/).