



Oregon

Kate Brown, Governor

Department of Human Services

Safety, Oversight and Quality

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NF-20-129 – Provider Alert

Date: September 28, 2020

To: All Nursing Facilities
All Assisted Living Facilities
All Residential Care Facilities
All Adult Foster Homes

From: Safety, Oversight and Quality
DHS Aging and People with Disabilities Program

RE: Indoor Visitation During COVID-19

Thank you for all you have done to continue to provide the best of care to vulnerable Oregonians during this difficult time. COVID-19 and the wildfires have presented us with unprecedented challenges, and we recognize Oregon's long-term care providers have met those trials head on with incredible dedication.

The COVID-19 pandemic has necessitated unusual limitations on visitation in long-term care settings across Oregon; these limitations have been impactful to all involved, especially residents and their loved ones. The upcoming fall season will bring greater challenges in hosting outdoor visitation for residents. **The Department is currently working on guidance for indoor visitation that will be released shortly.**

If you have any questions before then, please contact your assigned team at the following email addresses:

- Adult Foster Home: APD.AFHTeam@dhsoha.state.or.us
- Nursing Facilities: NFLicensing@dhsoha.state.or.us
- Residential Care and Assisted Living Facilities:
CBC.Team@dhsoha.state.or.us

The email address SOQ.LTCinfo@dhsoha.state.or.us is also available for questions specific to COVID, long-term care baseline testing and other related topics.

For general information about the DHS Office of Safety, Oversight and Quality, visit the DHS Web site at www.oregon.gov/DHS/.