



# Oregon

Kate Brown, Governor

**Department of Human Services**  
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## **NF-20-149 -Provider Alert**

Date: November 15, 2020

To: All Nursing Facilities  
All Assisted Living Facilities  
All Residential Care Facilities  
All Adult Foster Homes



From: Jack Honey, Administrator  
Safety, Oversight and Quality Unit,  
Office of Aging and People with Disabilities

**RE: Indoor visitation prohibited for long-term care statewide, effective November 18, 2020.**

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All indoor visitation is prohibited for long-term care facilities statewide, effective Nov. 18, 2020, in accordance with Governor Kate Brown's [announcement](#) of a Two-Week Freeze measure to prevent the spread of COVID-19 in Oregon. The prohibition will remain in place until the Oregon Department of Human Services determines conditions are in place to reinstate the policy.

The indoor visitation policy change does not affect [compassionate care visitation](#) or the [limited outdoor visitation policy](#). However, for limited outdoor visitation the Office of Aging and People with Disabilities (APD) requires that facilities follow the Governor's order limiting visits to no more than a total of six people at a time and, in addition, visits should not include people from more than two different households.

COVID-19 spreads quickly in congregate living settings and can have life-threatening consequences for residents. Given that, visitation guidance must be continually updated to reflect community infection-rate trends.

Oregon is seeing a rise in outbreaks in facilities in many communities. It is imperative that all facilities follow infection control prevention requirements and are prepared in the event that there is COVID-19 exposure among their residents or staff. Being prepared includes:

- Exercising all infection control precautions, including appropriate use of personal protective equipment, maintaining at least 6 feet distance between individuals whenever possible and practicing routine hand hygiene.
- Establishing back-up staffing agreements with staffing agencies and other licensed facilities in the event employees choose not to work, or are unable to because they are ill.
- Forming relationships and cooperative agreements with other nearby facilities to share staff and other resources in the event of an outbreak.

Questions about this update should be directed to a facility's specific licensing team: for assisted living and residential care facilities, [CBC.team@dhsosha.state.or.us](mailto:CBC.team@dhsosha.state.or.us); for nursing facilities, [NF.licensing@dhsosha.state.or.us](mailto:NF.licensing@dhsosha.state.or.us); for APD adult foster homes, [APD.AFHTeam@dhsosha.state.or.us](mailto:APD.AFHTeam@dhsosha.state.or.us).