



# Oregon

Kate Brown, Governor

## Department of Human Services

*Safety, Oversight and Quality*

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**RE: NF-20-81- Provider Alert**

**Date:** May 8, 2020

**TO:** Nursing Facilities Providers

**FROM:** Safety, Oversight, and Quality

**SUBJECT: Mother's Day Weekend Visitation**

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With Mother's Day weekend upon us the Department would like to remind all long-term care facilities including nursing facilities, community-based care, and adult foster homes that emergency orders put in place by the Department are still in effect. Facilities must adhere to visitation restrictions and continue to follow CDC and state guidelines to ensure safe visitation protocols during the COVID-19 pandemic. It is important to continue following social distancing guidelines and encourage alternative forms of visitation such as virtual communication through applications like Skype or Zoom. A designated window may also be suitable for conducting safe visits that limit possible exposure.

Facilities placed under an Executive Order (EO) must have adequate signage to communicate limits and screening of visitors, proper sanitation procedures, use of personal protective equipment and any other process put in place by the facility or EO to limit the potential spread of COVID-19. We understand the desire to connect with loved ones on days like these, it is therefore critical that this be done first and foremost with the safety of residents and staff in mind.

If you are a nursing facility and have questions about this alert, please contact the Nursing Facility Licensing Unit at:

[NFLicensing@dhsosha.state.or.us](mailto:NFLicensing@dhsosha.state.or.us)

For general information about the DHS Office of Safety, Oversight and Quality, visit the DHS Web site at [www.oregon.gov/DHS/](http://www.oregon.gov/DHS/).

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