



# Oregon

Kate Brown, Governor

## Department of Human Services

*Safety, Oversight and Quality*

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### **NF-21-007– Provider Alert**

Date: February 16, 2021

To: All Nursing Facilities  
All Assisted Living Facilities  
All Residential Care Facilities

From: Aging and People with Disabilities  
ODHS Safety, Oversight and Quality Unit (SOQ)

Subject: **Emergency Needs: Notification to SOQ**

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Dear long-term care providers;

The recent snow and ice storm have brought numerous challenges to every part of our State. We hope that you, your staff and residents are staying safe and warm.

This is a reminder that if you are experiencing any issues or concerns regarding the health and safety of your residents due to the effects of the storm, please notify SOQ immediately. Issues may include but are not limited to power outage with no back-up, staffing or supply shortages.

For questions please contact the Safety Oversight and Quality team at:

Community Based Care:

[CBC.team@dhsosha.state.or.us](mailto:CBC.team@dhsosha.state.or.us)

Nursing Facilities:

[NF.licensing@dhsosha.state.or.us](mailto:NF.licensing@dhsosha.state.or.us)