



Oregon

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NF-21-023 – Provider Alert

Date: April 29, 2021

To: All Nursing Facilities

From: Safety, Oversight and Quality Unit,
Office of Aging and People with Disabilities

Subject: **Revised CMS Guidance Memos [QSO-21-38-NH](#) &
[QSO-21-39-NH](#)**



Please review the revised CMS Guidance Memos as follows:

[QSO-20-38-NH REVISED 04/27/2021](#)

- Additional Policy and Regulatory Revisions in Response to the COVID-19 Public Health Emergency related to Long-Term Care (LTC) Facility Testing Requirements and Revised COVID-19 Focused Survey Tool

[QSO-20-39-NH REVISED 04/27/2021](#)

- Visitation Guidance: CMS is issuing new guidance for visitation in nursing homes during the COVID-19 PHE, including the impact of COVID-19 vaccination.

Please Note: There are several counties throughout Oregon moving to the Extreme Risk category on April 30, 2021. Due to a number of questions we have received from facilities, we wanted to reiterate **nursing facilities must continue to follow the updated CMS guidance regarding indoor visitation as outlined in QSO-20-039-NH**. If your facility is in a county identified as Extreme Risk, the risk level alone does not prohibit indoor visitation. Facilities must continue allowing indoor visitation if the [county positivity rate](#) is under 10% AND at least 70% of residents are vaccinated, indoor visitation is not restricted

The primary message continues to be maintaining the “[Core Principals of COVID-19 Infection Prevention](#)” best practices in all circumstances in the Nursing Facility setting.

If you have questions, please contact Nursing Facility Licensing at:
NF.licensing@dhsosha.state.or.us

ePOC Practice Tip and Reminders:

Facility Administration - ASPEN Web: e POC (electronic Plan of Correction) is the centralized worksite for completing all steps in CMS & State survey POC processing including:

- *Receiving and reviewing Statements of Deficiencies (SODs),*
- *Formulating POCs,*
- *Submitting POCs and if desired,*
- *Attaching supporting Informal Dispute Resolution request & documents.*

Register and maintain an active ePOC account to efficiently access your surveys, and at no cost to your facility. ePOC registration passwords are effective for 90 days and must be renewed timely to maintain an active ePOC account. As an active ePOC user, you will receive notifications of pending password expiration with renewal instructions. It may also be advantageous to have multiple ePOC registrants for your facility to ensure an active ePOC account is maintained at all times. For ePOC assistance and/or questions contact QTSO (<https://www.qtso.com>).