



Oregon

Kate Brown, Governor

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Safety, Quality, and Regulatory Oversight

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Provider Alerts

Community Based Care/Nursing Facility Providers
IM-17-06-NF/CBC

Date: April 14, 2017
From: Nursing Facility Licensing Unit and Community Based Care Unit
Subject: Payment Error Rate Measurement (PERM)

Summary:

PERM is a system of audit conducted by CMS contractors for identification of improper payments in the Medicaid and CHIP programs. Facilities for care of residents are also included in PERM. Facilities are selected randomly by CMS for this process.

It is very important that all requested documentation be submitted to the auditors.

Not receiving all the requested documentation could result in an error and recovery of payment from the facility.

Please share this information with the person who will be the contact person for your facility and will be submitting the required information to the CMS contractor.

If a claim is selected from your facility, your facility will receive a letter from the CMS review contractor, CNI Advantage. **Please follow instructions.**

Link to Oregon PERM Website:

<https://www.oregon.gov/DHS/BUSINESS-SERVICES/OPAR/perm/Pages/index.aspx>

Link to CMS PERM website:

<https://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/Medicaid-and-CHIP-Compliance/PERM/Providers.html>

Auditors are comparing payment to the selected facility against State and Federal rules that directly correlate to the care of residents by review of the documentation maintained by the facility.

Summary:

The reviews will be looking for the following information to verify accurate payment:

<ul style="list-style-type: none">• Services claimed as a Medicaid paid service i.e. <i>doctors' visits; orders not signed/dated; physician progress not signed/dated.</i>• Timely filing• Claim priced accurately to the fee schedule and dates of service• Duplication of claims• Claim adjustments reported timely• Prior authorization received before claim submitted	<ul style="list-style-type: none">• Completeness of medical record documentation to substantiate claim• Medical necessity of the service provided• Validation service was provided as ordered and billed• Claim correctly coded
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Contacts:

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For general information contact the DHS, Safety, Oversight, Quality Unit or visit the DHS Web site at www.oregon.gov/DHS/

CBC.Team@state.or.us OR [NF.Licensing@state.or.us](mailto:NFLicensing@state.or.us)