



Oregon

Kate Brown, Governor

Department of Human Services

Safety, Quality, and Regulatory Oversight

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Provider Alerts

Community Based Care/Nursing Facility Providers
IM-17-08-NF/CBC

Date: April 14, 2017
From: Nursing Facility Licensing Unit and Community Based Care Unit
Subject: Provider Training - Payment Error Rate Measurement (PERM)

Summary:

PERM is a system of audit conducted by CMS contractors for identification of improper payments in the Medicaid and CHIP programs. Facilities for care of residents are also included in PERM. Facilities are selected randomly by CMS for this process.

PERM Provider Education webinars are being offered on the following dates:

- April 18, 2017 3:00-4:00 p.m. EST
- April 19, 2017 3:00-4:00 p.m. EST
- July 18, 2017 3:00-4:00 p.m. EST
- July 19, 2017 3:00-4:00 p.m. EST
- October 17, 2017 3:00-4:00 p.m. EST
- October 18, 2017 3:00-4:00 p.m. EST

Each sessions is a complete training so designated staff only need to attend once. See information below for more details.

Cycle 3 (FY 2017) States

Alaska, Arizona, District of Columbia, Florida, Hawaii, Indiana, Iowa, Louisiana, Maine, Mississippi, Montana, Nevada, New York, Oregon, South Dakota, Texas, Washington

Payment Error Rate Measurement (PERM) Provider Education Sessions

The Centers for Medicare & Medicaid Services (CMS) will host quarterly PERM provider education sessions throughout the FY 2017 PERM cycle. The purpose of these sessions is to offer educational and procedural guidance to providers of the Medicaid program and/or the Children's Health Insurance Program (CHIP) to enhance understanding of the PERM program and process, as well as, provider specific responsibilities as Medicaid and/or CHIP providers. CMS hopes to encourage both participation and responsiveness from sampled providers throughout the PERM cycle through these sessions.

The PERM program is designed to measure improper payments in the Medicaid Program and CHIP, as required by the Improper Payments Information Act (IPIA) of 2002 (amended in 2010 by the Improper Payments Elimination and Recovery Improvement Act or IPERA, and the Improper Payments Elimination and Recovery Improvement Act of 2012 IPERIA). By holding these PERM provider education sessions, CMS hopes to convey why PERM is necessary, and why participation, as a Medicaid and/or CHIP provider is essential for successful completion of a PERM cycle.

PERM provider education sessions will include presentations that detail:

- The PERM process
- Provider responsibilities during a PERM review
- Recent trends, frequent mistakes, and best practices

The presentations will be repeated each session. Participants will have the opportunity to ask questions during the sessions through the conference lines, via the webinar, and through the dedicated PERM Provider email address at: PERMProviders@cms.hhs.gov .

Regards,

Tasha

Tasha Trusty, Nurse Consultant

Payment Accuracy & Reporting Group

Office of Financial Management

Centers for Medicare & Medicaid Services

Telephone: 410-786-8032

4/18/2017 Access Information

1. Please call the following number:

WebEx: 1-877-267-1577

2. Follow the instructions you hear on the phone.

Your WebEx Meeting Number: 991 554 019

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To join this meeting online

1. Go to:

<https://meetings.cms.gov/orion/joinmeeting.do?MTID=e59c4eefe99208397c6a61d21c5686a6>

2. If requested, enter your name and email address.

3. If a password is required, enter the meeting password: This meeting does not require a password.

4. Click "Join".

5. Follow the instructions that appear on your screen.

****You MUST call in on the phone to hear the audio presentation****

4/19/2019 Access Information

1. Please call the following number:

WebEx: 1-877-267-1577

2. Follow the instructions you hear on the phone.

Your WebEx Meeting Number: 993 955 276

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To join this meeting online

1. Go to:

<https://meetings.cms.gov/orion/joinmeeting.do?MTID=c4483518f0ce53f3e0222407508761f5>

2. If requested, enter your name and email address.

3. If a password is required, enter the meeting password: This meeting does not require a password.

4. Click "Join".

5. Follow the instructions that appear on your screen.

Link to Oregon PERM Website:

<https://www.oregon.gov/DHS/BUSINESS-SERVICES/OPAR/perm/Pages/index.aspx>

Link to CMS PERM website:

<https://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/Medicaid-and-CHIP-Compliance/PERM/Providers.html>

Contacts:

Nursing Facility: Joanne.Birney@state.or.us

Assisted Living/Residential Care Facilities: Warren.D.Bird@state.or.us

For general information contact the DHS, Safety, Oversight, Quality Unit or visit the DHS Web site at www.oregon.gov/DHS/

CBC.Team@state.or.us OR [NF.Licensing@state.or.us](mailto:NFLicensing@state.or.us)