

## Provider Alert

### Policy updates, rule clarifications and announcements

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**Date:** February 14, 2017

**Topic:** **Corrective Action Safety Plans**

**To:** APD Licensed Facilities

**From:** APD – Safety, Oversight and Quality Unit

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Providers are responsible for the safety and protection of consumers/residents in their care. To this end, when a serious incident occurs, providers must develop an effective action plan to ensure consumers/residents are safe and to prevent similar incidents. In these cases, staff from the Safety, Oversight and Quality (SOQ) Unit or the local field office may contact you to confirm that you have put an appropriate safety plan in place.

You should be prepared to respond to the following questions, including but not limited to:

- What are you doing to ensure the safety of all consumers/residents?
- How are you monitoring the effectiveness of your efforts?
- What documents (training, staffing plans, policies, etc.) can you provide to demonstrate implementation of the safety plan you put in place?

We appreciate your cooperation in supporting consumers'/residents' safety, dignity, independence, choice, and freedom from abuse.

If you have questions about this Provider Alert, please email them to:  
[CBC.Team@State.OR.US](mailto:CBC.Team@State.OR.US)