



# Oregon

Kate Brown, Governor

**Department of Human Services**

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## **CBC Provider Alert**

**TO:** Community Based Care:  
Assisted Living, Residential Care,  
Memory Care Facilities

**FROM:** Safety, Oversight, and Quality

**RE:** Medicaid – Reporting Changes of Condition

**SUBJECT:** Provider responsibility to report changes of condition to case managers.

This is a reminder that CBC facilities are responsible for reporting significant changes of condition with Medicaid residents to their case managers.

The Provider Enrollment Agreement contains the following language:

- A. Provider shall notify DHS and Area Agency on Aging (AAA) case managers of client absences and other problems which may affect client safety and the delivery of services. *(This includes but is not limited to changes in client medical status, hospital admissions and transfers.)*
- B. Provider must report necessary information to the DHS and AAA case manager to assist in service authorization and payment accuracy.

### 411-027-0020 Payment Limitations in Home and Community-Based Services

(2) (e) An individual's progress is monitored by Department or AAA local office staff. When a change occurs in the individual's service needs that may warrant a change in the service payment rate, staff must update the service plan.

For questions please contact: [CBC.TEAM@dhsosha.state.or.us](mailto:CBC.TEAM@dhsosha.state.or.us)

HCBS web site: <https://www.oregon.gov/DHS/SENIORS-DISABILITIES/HCBS/Pages/ODDS.aspx>

