



# Oregon

Kate Brown, Governor

**Department of Human Services**

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**TO: Residential Care and  
Assisted Living Facilities**

**FROM: Safety Oversight and Quality**

**RE: Virtual Assessments from Hospitalization**

Screening and assessments for hospital discharges may be conducted virtually through applications such as FaceTime or Zoom, if necessary, for timely completion of the screening. This will help providers and hospitals by supporting quicker, more convenient options while also ensuring safety.

Though in-person screening and assessment is preferred we recognize that is not always an option given current COVID guidelines and the necessary safety precautions.

Providers are still required to follow department rules for readmission evaluation outlined in OAR 411-054-0034(2). The resident evaluation is the foundation that a facility uses to develop the service plan and reflects the resident's current health and mental status.

In addition, the care plan is reviewed and any updates to the plan must be documented each time a resident has a significant change in condition.

For questions please contact the Safety Oversight and Quality team at:  
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