



Oregon

Kate Brown, Governor

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Safety, Oversight and Quality

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CBC-22-018 – Provider Alert

Date: February 7, 2022

To: All Community Based Care Providers

From: Safety, Oversight and Quality Unit

Subject: **Free to Attend, 2022 Quality Summit**



Join the Oregon Department of Human Services (ODHS) and the Oregon Health Care Association (OHCA) for a three-day virtual event that focuses on creating an inclusive and respectful community for long term care residents and staff as well as long term care stakeholders.

The purpose of this Quality Summit is to place purposeful and meaningful attention to the importance of recognizing the value of an inclusive workplace and living space for residents. These sessions will help long term care staff and stakeholders create a vision and intentional strategies for equity and create a dynamic work environment that inspires creativity and innovation. This event is being offered completely complimentary and is free to attend.

A recording will be available for those who prefer to watch the content OnDemand.

When: February 8-10, 2022, 10 a.m. – 11:30 a.m. daily

Where: Virtual (Zoom)

Registration Costs: Complimentary

CEUs: 4.5

Registration: <https://ohca.users.membersuite.com/events/cb3192d0-0078-cf86-d948-f1b3afa7c8ae/details>

Sessions:

Each day will consist of a 45–60-minute interactive presentation, followed by a 30-45 minute facilitated discussion where registrants can collaborate and create action plans.

- **February 8: Awareness, Education and Expectations: Operationalizing Belonging for Staff and Residents**, *presented by [Lou Radja](#), author, coach, Be More Give More* – This session will focus on creating belonging by meeting practical and fundamental needs of team members and residents; identifying and overcoming barriers in belonging; building resilience through training and education; and supporting, empowering, and making space for employees through uncomfortable interactions.
- **February 9: Decoding Diversity, Equity and Inclusion (DEI): What Does it All Mean?**, *presented by [Court Morse](#), founder, owner, Action Path, LLC* – Participants will understand the difference between diversity, equity, and inclusion (DEI); explore DEI using a framework for intersectionality (race, culture, gender identity, LGBTQ+, neurodivergence); identify individual, cultural, and institutional opportunities for justice; and examine how to apply DEI concepts to trauma-informed care for both residents and staff members.
- **February 10: Becoming an Ally and Facilitating Courageous Conversations: How to Begin the DEI Journey**, *presented by [Christopher Ridenhour](#), coach, consultant, Christopher Motivates* – The presenter will build upon concepts presented in the days prior to help attendees create an action plan to begin their journey toward an inclusive and equitable workplace. Many people fear saying or doing the “wrong thing” when it comes to diversity, equity and inclusion, which can often lead to silence and inaction. This presentation will provide tools to identify the DEI readiness of communities, staff, and residents; create a vision and intentional strategies for equity in communities; create a dynamic work environment that inspires creativity and innovation; discuss good and bad management techniques along the DEI journey; and facilitate collaborative and difficult conversations.

If you have questions, please contact your licensing team:
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Oregon Department of Human Services website: www.oregon.gov/DHS/