



# Oregon

Kate Brown, Governor

**Department of Human Services**

*Safety, Oversight, and Quality*

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**CBC-21-019- Provider Alert**



**January 25, 2022**

**TO: Residential Care and Assisted Living Facilities**

**FROM: Safety Oversight and Quality**

**RE: Quality Metrics Reporting for 2021 – deadline next Monday, January 31st**

**Deadline to report by end of January 31, 2022**

By the end of this month, on January 31, 2022, at 11:59 pm PST, all residential care and assisted living facilities must have entered quality metrics into the LTC Facility Portal.

The information to report is the same as the information required during 2020 – simple “yes” or “no” answers concerning whether your facility tracked each measure in any manner during 2021. Due to the pandemic, the Quality Measurement Council wanted to make required reporting as simple as possible for facilities. Providing “no” answers on any or all of the questions is perfectly acceptable; the only penalty will occur if you do not provide any answer at all.

**Steps to take:**

- Review OAR 411-054-0320 Quality Measurement Program standards [here](#).
- Go to the ODHS SOQ Quality Measurement webpage [here](#).
  - From the **Quick Links** bar on right side of the webpage, click on **Provider Resources**.
  - From the Provider Resources page, click **Register/Login to LTC Portal/QM Application**.
  - For assistance on how to enter information into the application, please click on the **Provider Instructional Guide 2020/2021** on the same Provider Resources page.

- **Key Reminders:**
  - You must register at least one staff person in the QMA, in order to submit metrics data.
  - Please remember that it **might take up to two days** for a new staff name to be activated. For that reason, it is vital staff register as soon as possible.
  - Statute requires ODHS publish the names of facilities that fail to enter data into the portal.
  
- **If you experience a problem entering your data:**
  - Please send an email to [QualityMetrics.Acuity@dhsosha.state.or.us](mailto:QualityMetrics.Acuity@dhsosha.state.or.us) and include “LYNN BEATON” in the subject line.
  
- **Training opportunity tomorrow:**
  - The Quality Metrics Application uses the same log in process as the Acuity-Based Staffing Tool. For that reason, if you want a reminder on how to log in, please attend the following Acuity-Based Staffing training tomorrow:
    - **What:** CBC NewsHour
    - **Date:** Thursday, January 27, 2022
    - **Time:** 9:00am-10:00am
    - **Webinar Log in: Microsoft Teams:**  
[Click here to join the meeting](#)
    - **Or call in (audio only)**  
1-971-277-2343  
Phone Conference ID: 842562060 #

For additional questions please contact: [QualityMetrics.Acuity@dhsosha.state.or.us](mailto:QualityMetrics.Acuity@dhsosha.state.or.us)