



Oregon

Kate Brown, Governor

Department of Human Services

Safety, Oversight, and Quality

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CBC-22-020- Provider Alert



January 27, 2022

TO: Residential Care and Assisted Living Facilities

FROM: Safety Oversight and Quality

RE: Quality Metrics Reporting for 2021 – EXTENSION of deadline

Deadline to report quality metrics has been EXTENDED

The deadline for all residential care and assisted living facilities to enter quality metrics into the LTC Facility Portal has been **extended to Monday, February 28th at 12:59 pm.**

The rest of the information provided in an earlier Provider Alert remains the same:

The information to report is the same as the information required during 2020 – simple “yes” or “no” answers concerning whether your facility tracked each measure in any manner during 2021. Due to the pandemic, the Quality Measurement Council wanted to make required reporting as simple as possible for facilities. Providing “no” answers on any or all of the questions is perfectly acceptable; the only penalty will occur if you do not provide any answer at all.

Steps to take:

- Review OAR 411-054-0320 Quality Measurement Program standards [here](#).
- Go to the ODHS SOQ Quality Measurement webpage [here](#).
 - From the **Quick Links** bar on right side of the webpage, click on **Provider Resources**.
 - From the Provider Resources page, click **Register/Login to LTC Portal/QM Application**.
 - For assistance entering information into the application, please click on the **Provider Instruction Guide 2020/2021** on the Provider Resources page.

- **Key Reminders:**
 - You must register at least one staff person in the QMA, in order to submit metrics data.
 - Please remember that it **might take up to two days** for a new staff name to be activated. For that reason, it is vital staff register as soon as possible.
 - Statute requires ODHS publish the names of facilities that fail to enter data into the portal.

- **If you experience a problem entering your data:**
 - Please send an email to QualityMetrics.Acuity@dhsosha.state.or.us and include “LYNN BEATON” in the subject line.

For additional questions please contact: QualityMetrics.Acuity@dhsosha.state.or.us