



Oregon

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CBC-22-024-Provider Alert



March 5, 2022

**TO: Residential Care and
Assisted Living Facilities**

FROM: Safety Oversight and Quality

RE: Quality Metrics Reporting for 2021 – NEW DEADLINE

Deadline to report your Quality Metrics data has been extended again.

Technical issues with the LTC Facility QMA Portal were discovered this week. Therefore, the deadline for residential care and assisted living facilities to enter quality metrics into the QMA Portal has been **extended to Thursday, March 31 at 12:59 pm.**

We apologize for any inconveniences these issues may have caused!

Please remember if your facility opened or closed during 2021, you do NOT need to report. However, if your facility had changes of ownership or management during 2021, you DO need to report.

Steps to take:

- Go to the Quality Measurement Program Provider Resources webpage [here](#) and click the **LTC Portal/QM Login** [link](#) .
- Please see the **QMC Provider Guide** on the same page.

Key Reminders and Hints:

- Providing “no” answers to the questions is perfectly acceptable; the only problem will occur if you do not provide any answer at all.

Key Reminders and Hints (cont):

- When you have given a “yes” or “no” response for each metric and selected “save,” the link for that metric will turn green. **When all five metric links are green, you are done.**
- This is a screenshot of what a successful entry will look like (ignore the blue **Get Started** button):

The screenshot shows the Oregon Department of Human Services website. The header includes the logo, navigation links (Home, Facility Tools, Support), and a user profile (Ann Birch). The main content area is titled "Facility Details" and includes a "Quality Metrics Home" button. Below this is a section for "Facility Metric Sets" with a table showing a completed entry for the year 2021.

Year	Status	Metric 1	Metric 2	Metric 3	Metric 4	Metric 5	
2021	Active	Complete	Complete	Complete	Complete	Complete	Get Started

If you experience issues entering data:

- Please send email questions to QualityMetrics.Acuity@dhsoha.state.or.us.
- Please clearly describe any questions or issues you have.
- As a separate note - In the case of a name change, you should first send a copy of form APD 0570 (linked here: <https://www.oregon.gov/dhs/providers-partners/licensing/cbc/Pages/forms.aspx>)- to Kimberly Lindbergh at kimberly.lindbergh@dhsoha.state.or.us
- Thank you for your efforts to enter your Quality Metrics information!