



# Oregon

Kate Brown, Governor

## Oregon Department of Human Services

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### CBC-22-038 – Provider Alert

Date: October 6, 2022

To: All Assisted Living, Residential Care and Memory Care Facilities

From: ODHS Office of Aging and People with Disabilities – Strategic Initiatives Unit

Subject: Wage & Cost Study Questionnaire- Your Response Needed  
(Mailed from Portland State University (PSU))



The Oregon Department of Human Services (ODHS) has contracted with the Institute on Aging at PSU to collect information about the costs of care and staff wages in assisted living and residential care (AL/RC) facilities.

This month, each community in Oregon will receive an envelope from PSU that includes the following forms:

- The Wage and Cost study questionnaire
- Instructions on how to complete the questionnaire online, or to return the paper questionnaire in an enclosed business reply envelope
- A [frequently asked questions page](#)

**Note:** Communities with more than one license will receive one envelope for each licensed setting (e.g., AL and RC).

The Wage and Cost study will inform providers, consumers, and state agency staff about average wages paid to staff and the total cost to provide care, which will inform the state's Medicaid rate setting methods. **ODHS requests providers to complete the questionnaire.**

Several questions ask about annual expenses for cost categories such as food, personnel wages, property expenses and total operating costs. A chief financial officer, accountant, or other person familiar with annual expenses might need to answer these questions.

**The deadline for returning the questionnaires is November 4, 2022.**

If you need additional questionnaires or have questions, contact Diana Jacoby at 503.725.6635 or [cbccws@pdx.edu](mailto:cbccws@pdx.edu).

ODHS website: [www.oregon.gov/DHS/](http://www.oregon.gov/DHS/)