



Oregon

Kate Brown, Governor

Department of Human Services

Safety, Oversight and Quality

PO Box 14530, Salem, OR 97309

3406 Cherry Ave NE, Salem, OR 97303

Phone: (503) 373-2227

Fax (503) 378-8966

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To: Nursing Facility Providers

From: Safety, Oversight and Quality Unit

Subject: Payment Error Rate Measurement (PERM) for reporting year (RY) 2021

Payment Error Rate Measurement (PERM) for Reporting Year (RY) 2021

For the RY 2021 PERM cycle, the CMS PERM Review Contractor, **NCI Inc. formerly known as AdvanceMed**, will review a random selection of Oregon Medicaid and CHIP claims paid between July 1, 2019 and June 30, 2020 for proper payment. This review will happen between March 2020 and April 2021.

If a claim for a service you rendered is selected for review:

- NCI Inc. will contact you by phone **and** send a letter.
- The letter will tell you what documentation to send, where to send it, and when.
- You will need to provide a complete copy of the medical records supporting the specific claim.

NCI Inc. will use this information to determine if the service was provided, medically necessary and properly coded. The review will also determine if the service was paid in compliance with state policy.

For more information about PERM, see the [CMS PERM website](#) and/or [Provider Education FAQs](#).

For questions, email PERMproviders@cms.hhs.gov or your State PERM Representative, Barbara Key at barbara.key@dhsosha.state.or.us.

For general information about the DHS Office of Safety, Oversight and Quality, visit the DHS Web site at www.oregon.gov/DHS/. If you have questions about this alert, please contact the Nursing Facility Licensing Unit at NFLicensing@state.or.us

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