

Department of Human Services

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Reference: NF-20-66 Provider Alert (Revised 03/13/2020)

DATE: March 5, 2020 (Revised March 13, 2020)

TO: Nursing Facility & Community Based Care Providers

FROM: Safety, Oversight, and Quality

SUBJECT: COVID-19 Mandatory Reporting Process

This alert is being sent to:

 Provide reporting process guidance on how and to whom to report if a resident has been tested presumptive for the Novel Coronavirus (COVID-19).

 Remind providers about their obligation to follow recommendations and guidance for infection control protocols and procedures.

If a resident *or* employee in your facility is suspected or has tested presumptive (positive) for having the Novel Coronavirus (COVID-19), the Facility Administrator (or Designee) <u>must</u> contact their local County Health Authority and APD Safety, Oversight and Quality Unit immediately.

- Nursing Facilities report to: NF.Licensing@dhsoha.state.or.us
- Community Based Care Facilities report to: CBC.Team@dhsoha.state.or.us

Both agencies must be contacted to ensure immediate precautions are taken for the safety of all residents, staff and visitors of the facility and community.

Additionally, SOQ must be notified immediately when a status changes from suspected to presumptive, or from presumptive to confirmed.

• Suspected means an individual is being referred to the local County Health Authority for testing.

- *Presumptive* means the local Health Authority has returned a positive test result. The Centers for Disease Control (CDC) will run further tests.
- Confirmed means the individual has tested positive for the COVID-19 virus with the CDC.

Please review the infection control guidance and obtain additional information on disease prevention from the CDC at https://www.cdc.gov/coronavirus/2019-ncov/about/transmission.html.

If a resident or staff member in your facility has tested positive the local County Health Authority will begin a contact tracing investigation and ensure appropriate safeguards are taken. The Safety, Oversight and Quality Office will take the necessary steps to ensure the safety of the residents and staff of the facility.

The Department will continue to provide information to providers through Administrative Alerts as new information is available.

For additional questions please email:

CBC.Team@dhsoha.state.or.us for Community Based Care facilities

NF.Licensing@dhsoha.state.or.us for Nursing Facilities