



Oregon

Kate Brown, Governor

Department of Human Services

Safety, Oversight and Quality

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RE: NF-20-97 Information Memo

Date: July 6, 2020

TO: All Nursing Facilities
All Assisted Living Facilities
All Residential Care Facilities

FROM: Jack Honey, Administrator
DHS Safety Oversight and Quality Unit

SUBJECT: Hospice Teams are Essential Visitors.

Dear Providers,

It has come to the attention of the Department that there have been instances in which hospice personnel have not been allowed entry to provide care to their patients due to the visitation limitations established at the onset of COVID-19. Be advised that all members of a resident's hospice team are considered essential, even if the resident's passing is not imminent. Hospice staff are medical professionals and will be able to offer services in a manner that is respectful of infection control processes.

Additionally, visitation to hospice residents are allowed. Facilities may place reasonable limits on visitation such as:

- Limits on number of individuals visiting at one time,
- Appointment systems.
- Time limits.

For all visitors, the following expectations remain:

- Screening for signs and symptoms of COVID-19 prior to entry.
- Mandatory use of PPE.
- Use of appropriate social distancing.

Any visitation should be supported by the hospice team and included in the service plan.

If you have questions regarding this alert, please contact your respective program licensing Team:

Adult Foster Homes: contact your local licensor or email

APD.AFHTeam@dhsoha.state.or.us

Residential Care and Assisted Living Facilities: CBC.Team@dhsoha.state.or.us

Nursing Facilities: NF.Licensing@dhsoha.state.or.us

General questions may be sent to: SOQ.LTCInfo@dhsoha.state.or.us

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