



# Oregon

Kate Brown, Governor

**Department of Human Services**

*Safety, Oversight and Quality*

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## **NF-20-144 – Provider Alert**

**Date:** November 2, 2020

**To:** All Nursing Facilities  
All Assisted Living Facilities  
All Residential Care Facilities

**FROM:** Jack Honey, Administrator  
DHS Safety Oversight and Quality (SOQ)

**Re:** **Limited COVID-19 Indoor Visitation Policy**

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On October 23, 2020 The Oregon Department of Human Services (ODHS) issued a provider alert that allowed for limited indoor visitation in residential care, assisted living and nursing facilities starting November 2, 2020. [Limited COVID-19 Indoor Visitation Policy](#) provides facilities with tools and guidance needed to reasonably accommodate indoor visitation in long-term care settings.

We have received many questions from providers and family members regarding this policy. The attached [FAQ](#) and [policy overview](#) offer additional guidance and interpretation as this policy is implemented statewide.

Please do not hesitate to contact your licensing team with any additional questions. Assisted living and residential care facilities:

[CBC.Team@dhsosha.state.or.us](mailto:CBC.Team@dhsosha.state.or.us); Nursing facilities:

[NFLicensing@dhsosha.state.or.us](mailto:NFLicensing@dhsosha.state.or.us)

General questions or concerns specific to COVID-19 can be directed to [SOQ.LTCinfo@dhsosha.state.or.us](mailto:SOQ.LTCinfo@dhsosha.state.or.us)