



Oregon

Kate Brown, Governor

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Safety, Oversight and Quality

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NF-21-0053 – Provider Alert

Date: September 22, 2021

To: All Nursing Facility Providers
All Community Based Care Providers

From: Aging and People with Disabilities
ODHS Safety, Oversight and Quality Unit (SOQ)

Subject: **Facility Capacity Surveys – Please Respond Weekly**



Aging and People with Disabilities (APD) recognizes that many licensed care settings are experiencing staffing shortages. APD also acknowledges that many care providers are concerned about what staffing may look like following the October 18, 2021 deadline for the state's COVID-19 vaccine mandate for healthcare workers (view FAQs [here](#)).

Due to these unprecedented staffing issues, APD is hearing reports that some care settings may be considering a reduction to their bed capacity or even closing altogether.

APD is interested in looking at ways to help care settings reduce these risks and wherever possible assisting in placement of residents that may not be able to be served at their current settings due to staffing concerns. If necessary, APD can also assist with relocating residents that receive Medicaid assistance.

This means that APD will need to know what settings are at risk and what settings may have available capacity for new residents. To accomplish this, we will need your facility's input via response to a weekly survey.

After sending out the initial survey, a condensed version of the survey will be distributed on a weekly basis to help track any updates your facility may have. **Please note that these surveys will be distributed directly in the next couple days to the administrator or key contact's email address we currently have on file.** If you do not receive the survey or if you have recently had an administrator change and need to correct your email address,

please contact your licensing team:

Nursing Facility Providers: NF.licensing@dhsosha.state.or.us

Community Based Care Providers: CBC.team@dhsosha.state.or.us

We know this is a heavy lift for providers and we commit to utilizing the data and information provided to:

- Identify what care settings are most at risk due to staffing shortages and what supports may be needed
- Identify where potential placements can occur
- Provide opportunities for administrators to share policy ideas and potential solutions we can use to mitigate staffing challenges
- Be aware of any care settings that have Medicaid bed openings

Your participation in the weekly survey will continue to help APD with assisting care settings wherever possible. Facility administrators are encouraged to complete the survey, however if it is delegated to another staff member to complete, please note that the survey link will only report information for the one facility it was intended for.

Please complete each survey by COB Sunday weekly.

Oregon Department of Human Services website: www.oregon.gov/DHS/