



Oregon

Kate Brown, Governor

Oregon Department of Human Services

Safety, Oversight and Quality

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NF-21-0055 – Provider Alert

Date: September 24, 2021

To: All Nursing Facility Providers
All Community Based Care Providers

From: ODHS Safety, Oversight and Quality Unit (SOQ)

Subject: **Resource Available - Staffing Requests for Nurse Crisis Team Support**



To assist nursing facilities and community-based care facilities that may be struggling as a direct result of the COVID-19 pandemic and to address the need for hospital decompression, the state will implement strategies geared towards proactively addressing critical staffing needs.

One such strategy includes providing short term staffing relief to facilities during times of crisis through a short-term state contract. **Providers are expected to exhaust all options to resolve their staffing crisis before requesting State-sponsored staffing.** The state has a limited number of Nurse Crisis Teams available for deployment. Deployment of a Nurse Crisis Team is at no cost to a facility.

- Requests for staffing resources are initiated by submitting information [here](#).
- All requests will be considered and are subject to criteria-based application and prioritization of the needs across the state. Those criteria are patient/resident safety, COVID-19 transmission risk and equity of concerns on access to care.
- Our goal is to support you in building sound staffing plans that will mitigate risk during these difficult times and ultimately ensure safe care for residents of our Oregon communities.
- If you are not experiencing a staffing crisis but would like assistance in completing a risk assessment of your facility's staffing, please use the same request process and a member of the state will respond to your request.

For questions please contact:
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Link to the [Request Form Here](#)