



Oregon

Kate Brown, Governor

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Safety, Oversight and Quality

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NF-21-057 – Provider Alert

Date: September 27, 2021

To: All Nursing Facilities
All Assisted Living Facilities
All Residential Care Facilities

From: Aging and People with Disabilities
ODHS Safety, Oversight and Quality Unit (SOQ)

Subject: **COVID-19 Surge Capacity Unit Resident and Referral
Information Available in Alternate Languages**



The Oregon Department of Human Services (ODHS) requires that residents who are being referred to a COVID-19 Surge Capacity Facility not only consent to the transfer but know where to get more information if they have questions. ODHS developed an informational letter for providers to use in sharing information about surge capacity units. (Note: ODHS uses the descriptive term “COVID-19 Recovery Units” for these facilities.)

To download a copy of the informational letter for residents, or their authorized representative: [COVID-19 Recovery Unit Information for Oregonians](#). In addition to English, the letter is also available in other languages and information on how to request an additional language translation is provided below. Please use the links provided below for:

- [Arabic](#)
- [Korean](#)
- [Persian \(Farsi\)](#)
- [Romanian](#)
- [Russian](#)
- [Simplified Chinese](#)
- [Somali](#)
- [Spanish](#)
- [Traditional Chinese](#)
- [Vietnamese](#)

Providers with questions on the referral process, should contact:
APD.covidadmissions@dhsosha.state.or.us.

To download the referral form: [COVID-19 Surge Capacity Facility Admissions Referral Form](#)

To reach your Safety, Quality and Oversight Unit licensing team:
Nursing Facilities: NF.licensing@dhsosha.state.or.us
Residential Care and Assisted Living Facilities:
CBC.team@dhsosha.state.or.us.

To visit the ODHS website: www.oregon.gov/DHS/