



Oregon

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NF-22-003 – Provider Alert

Date: January 11, 2022

To: All Nursing Facility Providers

From: Safety, Oversight and Quality Unit,
Office of Aging and People with Disabilities

Subject: **CMS Nursing Home Visitation FAQ**



Please review the [CMS Nursing Home Visitation Frequently Asked Questions \(FAQs\)](#).

CMS is providing clarification to recent guidance for visitation (see [CMS memorandum QSO-20-39-NH REVISED 11/12/2021](#)). While CMS cannot address every aspect of visitation that may occur, we provide additional details about certain scenarios below. However, the bottom line is visitation must be permitted at all times with very limited and rare exceptions, in accordance with residents' rights. In short, nursing homes should enable visitation following these three key points:

- Adhere to the core principles of infection prevention, especially wearing a mask, performing hand hygiene, and practicing physical distancing;
- Don't have large gatherings where physical distancing cannot be maintained; and
- Work with your state or local health department when an outbreak occurs.

If you have questions, please contact Nursing Facility Licensing at: NF.licensing@dhsosha.state.or.us

*****ATTENTION*** NURSING FACILITY PROVIDERS:**

ePOC Practice Tip:

Facility Administration - ASPEN Web: e POC (electronic Plan of Correction) is the centralized worksite for

completing all steps in CMS & State survey POC processing including:

- *Receiving and reviewing Statements of Deficiencies (SODs),*
- *Formulating POCs,*
- *Submitting POCs and if desired,*
- *Attaching supporting Informal Dispute Resolution request & documents.*

Register and maintain an active ePOC account to efficiently access your surveys, and at no cost to your facility. ePOC registration passwords are effective for 90 days and must be renewed timely to maintain an active ePOC account. As an active ePOC user, you will receive notifications of pending password expiration with renewal instructions. It may also be advantageous to have multiple ePOC registrants for your facility to ensure an active ePOC account is maintained at all times. For ePOC assistance and/or questions contact QTSO (<https://www.qtso.com>).