



Oregon

Kate Brown, Governor

Oregon Department of Human Services

Safety, Oversight and Quality

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NF-22-005 – Provider Alert - ACTION REQUIRED



Date: January 11, 2022

To: All Nursing, Assisted Living and Residential Care facilities

From: ODHS Office of Aging and People with Disabilities - Safety, Oversight and Quality Unit (SOQ)

Subject: URGENT ACTION REQUIRED – Staffing Survey and Resources

The following contains critical information on how to request and secure additional staffing resources and support for booster vaccines/clinics.

Our health care system is at a critical point as the Omicron variant of COVID-19 is predicted to peak in two to three weeks. To support the entire continuum of care, the ODHS Office of Aging and People with Disabilities is issuing a MANDATORY survey of bed capacity and staffing data from each facility in Oregon.

The survey should take no more than 10 minutes to complete.

Your response is REQUIRED by 1/15/22.

[Click here to start the survey](#)

Nurse Crisis Teams

These teams will be deployed to provide workforce relief to facilities through a short-term state contract. A Nurse Crisis Team will be provided at no cost to a facility. The pool of LTCF staffing resources has been expanded, but please know there is still a limited number of available staff.

- Requests for staffing resources are initiated by submitting information [here](#).
- ODHS and OHA teams will review staffing requests and provide a response

within 24 hours of submission.

- All requests will be considered and are subject to availability and criteria-based application and prioritization of regional needs. Those criteria are patient/resident safety, COVID-19 transmission risk and equity concerns related to access to care.

Reminder on Interim Guidance for Managing Healthcare Personnel

Facilities are encouraged to refer to NF-22-01 regarding return-to-work guidance for Health Care Personnel (HCP). “In general, asymptomatic HCP who have had a higher-risk exposure do not require work restriction if they have received all COVID-19 vaccine doses, including booster dose, as recommended by CDC and do not develop symptoms or test positive for SARS-CoV-2.”

[NF-22-01 Interim Guidance for Managing Healthcare Personnel with SARS-CoV-2 Infection or Exposure 1/4/22](#)

[OHA 2288J R Interim Guidance for Managing Healthcare Personnel with SARS CoV-2 Infection or Exposure 12/30/21](#)

Dedicated Care Units

Admission requests for the COVID-19 Recovery Units and Decompression Units are reviewed and approved by the Oregon Department of Human Services (ODHS).

ODHS will respond to admission requests within 24 hours of submission.

COVID-19 Recovery Units

Facility Name	Contracted Beds	City
The Pearl at Kruse Way	30	Lake Oswego
Avamere at Three Fountains	20	Medford
Bend Transitional Care	12	Bend
Salem Transitional Care	12	Salem
Pacific Health & Rehabilitation	70	Tigard
The Springs at Willowcreek	16	Salem

Rose Haven Nursing Center	30	Roseburg
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To request a referral for admission to a COVID-19 Recovery Unit contact:
APD.covidadmissions@dhsosha.state.or.us

Short-term Care Discharge Units (Decompression Units)

Facility Name (starting date)	Contracted Beds	City
Bend Transitional Care (11/29/21)	12	Bend
Crestview (12/6/21)	20	Portland
Hearthstone (ongoing)	60	Medford
Oregon City (12/6/21)	20	Oregon City
River Park (12/6/21)	20	Eugene
Salem Transitional (11/29/21)	16	Salem

To request a referral for admission to a Short-term Care Discharge Unit (Decompression Unit), please contact serious.incident@dhsosha.state.or.us.

Facilities with Additional Hospital Decompression Capacity with dedicated Nurse Crisis Teams Through March 31, 2022

ODHS and OHA will deploy Nurse Crisis Teams to the facilities below **January 18, 2022 through March 31, 2022** to assist with decompressing hospital capacity. Facilities interested in expanding staffed bed capacity to support hospital decompression may submit a request to the Nurse Crisis Team [here](#).

Facility Name	# Additional Beds	City
Avamere at Three Fountains	15	Medford
Avamere Health Services of Rogue Valley	20	Medford
Avamere Rehabilitation of Eugene	10	Eugene
East Cascade Retirement Center	4	Madras
LaGrande Post Acute Rehab	10	La Grande
Laurelhurst Village	12	Portland
Marquis Forest Grove	11	Forest Grove
Marquis Marian Estates	9	Sublimity

Marquis Mills Park	20	Portland
Marquis Plum Ridge Post Acute Rehab	20	Klamath Falls
Myrtle Point Care Center	4	Myrtle Point
Prestige Milwaukie – Hemodialysis Unit	9	Milwaukie
Valley West Health Care Center	30	Eugene

Booster Clinics

ALL facilities are required to have an ongoing vaccine maintenance plan for residents and staff and should have scheduled a vaccine clinic for booster and initial series shots (via a mobile team, pharmacy or other provider) by January 15, 2022. Facilities should ensure all residents and staff have ongoing access to vaccines, including the initial series and boosters. State mobile vaccine teams are available to support these clinics.

To request booster administration support, submit a request via the [COVID-19 Primary/Booster Vaccination Needs Assessment](#).

Reminder on Reporting of Outbreaks to Local Public Health Authorities (LPHA)

During the Omicron surge, LPHAs will not be doing active case investigation; therefore it is imperative that LTCFs report outbreaks directly to their LPHA.

If you have questions, please contact your licensing team:

CBC.team@dhsosha.state.or.us
NF.licensing@dhsosha.state.or.us

ODHS website: www.oregon.gov/DHS/