



Oregon

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NF-22-012 – Provider Alert



Date: February 4, 2022

To: All Nursing Facility Providers

From: Nursing Facility Licensing Unit (NFLU)

Subject: **Review [CMS Visitation FAQ Updated 02/02/2022](#)**

Attention Nursing Facility Administrators,

Please take time to review the [Nursing Home Visitation Frequently Asked Questions \(FAQ\) – updated February 2, 2022](#).

Although this information was distributed widely by CMS, NFLU is also sending this to ensure all Nursing Facility Administrators review the visitation related information referenced within.

If you have licensing questions, please contact Nursing Facility Licensing at: NF.licensing@dhsosha.state.or.us

ePOC Practice Tip:

Facility Administration - ASPEN Web: e POC (electronic Plan of Correction) is the centralized worksite for completing all steps in CMS & State survey POC processing including:

- *Receiving and reviewing Statements of Deficiencies (SODs),*
- *Formulating POCs,*
- *Submitting POCs and if desired,*
- *Attaching supporting Informal Dispute Resolution request & documents.*

Register and maintain an active ePOC account to efficiently access your surveys, and at no cost to your facility. ePOC registration passwords are effective for 90 days and must be renewed timely to maintain an active ePOC account. As an active ePOC user, you will receive notifications of pending password expiration with renewal instructions. It may also be advantageous to have multiple ePOC registrants for your facility to ensure an active ePOC account is maintained at all times. For ePOC assistance and/or questions contact QTSO (<https://www.qtso.com>).