



# Oregon

Kate Brown, Governor

## Oregon Department of Human Services

*Strategic Initiatives Unit*

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### NF-22-068 – Provider Alert

Date: December 22, 2022

To: All Community Based Care Facilities  
All Nursing Facilities

From: ODHS Office of Aging and People with Disabilities (APD) –  
Strategic Initiatives Unit

Subject: Nurse Crisis Team Staffing Resources Available During  
COVID-19/Respiratory Illness Surge



### **Additional Nurse Crisis Team staffing support available during COVID-19/Respiratory Illness Surge**

In response to the recent COVID-19/respiratory illness surge, expanded Nurse Crisis Team (NCT) personnel are available through a short-term state contract.

NCTs are comprised of LPNs and/or CNAs and can be deployed to provide workforce relief to facilities experiencing staffing shortage crises that impact resident safety, a COVID-19 outbreak, or in a capacity-building function.

All requests are subject to criteria-based prioritization: patient/resident safety, equity concerns related to access to care, regional hospital decompression needs, and availability of NCT personnel. ODHS teams will triage all staffing requests immediately and a formal response will be provided once the request has been fully vetted. Deployment timing depends on availability of NCT personnel.

Starting November 1, 2022, as directed by the legislature, ODHS will require participating facilities to share the costs for safety/crisis and capacity building responses. **ODHS will implement a daily program fee of \$300 per day for each clinical/care giving staff deployed.** Providers must attest to accepting this fee in the request form. Requests for clinical/care giving staff can be submitted [here](#).

**Workforce Support - Medication Safety (CBC Facilities only)**

This program involves deployment of teams (comprised of LPNs and/or CNAs) to backfill staff who are **participating in an initial Med Tech training or retraining** (training provided by facility). Additionally, LPNs can be made available to support facilities in other functions related to **improving medication administration safety processes and protocols**.

**These workforce supports are provided at no cost to the facility.**

ODHS teams will review these requests and provide a response within 24 hours of submission. Deployment timing depends on facility needs and availability of NCT personnel. If interested, submit requests for training backfill support [here](#).

If you need Med Tech training resources or if you have question, please contact your licensing team: [CBC.team@dhs.oha.state.or.us](mailto:CBC.team@dhs.oha.state.or.us)

ODHS website: [www.oregon.gov/DHS/](http://www.oregon.gov/DHS/)