



Oregon

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Oregon Department of Human Services

Aging and People with Disabilities

Strategic Initiatives Unit

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ODHS-23-009-CBC-NF – Provider Alert

Date: January 26, 2023

To: All Nursing Facility Providers
All Assisted Living Providers
All Residential Care Providers

From: ODHS Office of Aging and People with Disabilities (APD) -
Strategic Initiatives Unit

Subject: **Reminder: Nurse Crisis Team (NCT) Staffing Support Available**

**Workforce Supports Available for Quality Improvement and Training Backfill through
APRIL 1, 2023 (CBC Facilities only)**

Nurse/Workforce Staffing Support

These supports (LPNs and/or CNAs) are available to all CBC facilities, with a focus on those sites that currently have a nurse consultant and/or have a back log of essential nursing tasks. These facilities may also have a corrective action plan, recent citations/tags, or vacancies in key nurse leader roles.

Support activities include essential nursing tasks such as:

- Resident assessments (skin and wound checks)
- Fall prevention/risk management
- Narcotic and medication management
- Med room audit and med pass observation
- Chart review, organization and/or archiving
- Three-way audits

Med Tech Training Backfill

NCT Resources (LPNs and/or CNAs) can be deployed to facilities who need to retrain current med techs or who are providing initial training to new med techs. All training content is provided to core staff by the facility while NCT backfills the med tech position during training hours. These missions are typically 4-8 days in length.

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Both of those CBC workforce supports are provided at no cost to the facility. ODHS teams will review these requests and provide a response within 72 hours of submission. If interested, submit requests [here](#).

NCT Resources Available to Support Facilities through Staffing Shortages and Covid-19 Outbreaks through APRIL 1, 2023 (NF and CBC Facilities)

In response to the continued COVID-19/respiratory illness surge, Nurse Crisis Team (NCT) resources are available through a short-term state contract. NCTs are comprised of LPNs and/or CNAs and can be **deployed to provide workforce relief to facilities experiencing staffing shortage crises that impact resident safety and COVID-19 outbreaks.**

All facilities are encouraged to submit a request which allows ODHS teams to assess patient/resident safety, equity concerns related to access to care, regional hospital decompression needs, and availability of NCT personnel. ODHS teams will triage all staffing requests immediately and a formal response will be provided once the request has been fully vetted.

ODHS requires participating facilities to share the costs for safety/crisis staffing support in the form of a **program fee of \$300 per day for each clinical/care giving staff deployed.** Providers must attest to accepting this fee in the request form.

Requests for NCT staffing support can be submitted [here](#).

If you have questions, please contact your licensing team:

- Nursing Facilities: NF.licensing@odhsoha.oregon.gov
- Community Based Care Facilities: CBC.Team@ohdsoha.oregon.gov

Oregon Department of Human Services website: www.oregon.gov/DHS/