



Oregon

Kate Brown, Governor

Department of Human Services

Safety, Oversight, and Quality

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CBC Provider Alert

8/7/19

TO: Community Based Care:
Assisted Living, Residential Care
Memory Care Facilities

FROM: Safety, Oversight, and Quality

RE: New Survey Manager

I'm pleased to announce that Nicolette DeFilippi has joined our team as the new Community Based Care Survey Manager.

Nicolette joins us from the evolving healthcare and insurance industry in the area of population health education and the measurement of CDC healthy days metrics. Nicolette most recently managed health and wellness guidance centers for Humana; she built robust internal teams as well as external networks of physicians, nurses, non-profits, and other subject matter experts to partner in the goal to educate and empower seniors. Working together they expanded awareness and provided tools relevant to the aging and disabled populations health, building relationships that connected the community in well-being and drove better health outcomes.

Nicolette served as a member of the Knox County Senior Safety Task Force and was on the Board of Directors for the Knoxville (Tennessee) Regional Veterans Health Council. She is USAF veteran and enjoys volunteering to serve veterans. Nicolette is very excited to continue working with and serving the aging population, a demographic that has always held a special place in her heart.

Nicolette is returning to Oregon having lived here throughout the nineties before moving abroad to teach English as a Second Language in the Netherlands. The Pacific Northwest is home for her where she is able to enjoy her passion for the outdoors.

Please reach out to her if you have any questions or need assistance regarding your survey. We are excited to have her on the team and she is excited to meet all of you.

Nicolette can be reached at reached at 503.373.2164 or Nicolette.DeFilippi@dhsosha.state.or.us Thank you.



Regards,

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