



Oregon

Kate Brown, Governor

Department of Human Services

Safety, Oversight, and Quality

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3/27/19

TO: Community Based Care:
Assisted Living, Residential Care
Memory Care Facilities

FROM:

Safety, Oversight, and Quality

RE: Veterans Volunteer Program

Safety, Oversight, and Quality (SOQ) and Oregon Department of Veterans Affairs (ODVA) want to inform you about a new veteran volunteer program that was established to expand in-person outreach to Oregon’s aging veterans. Volunteers help educate veterans and their family members about accessing their earned benefits as well as other services and resources that may be available to them.

The volunteers will be visiting long-term care facilities including adult foster homes. Referrals may come from county veteran service officers, long-term care ombudsman, and various other community partners.

All volunteers in this program will have a thorough background check through ODVA, orientation, and training about residents residing in long-term care facilities. They will have a badge identifying themselves as volunteers for ODVA (example right).

Currently there are pilot programs in Deschutes, Polk and Clackamas County, with plans to have the program functional in every county within the next year.

If you have any concerns or questions about this new program, please contact Ana Potter, ODVA Director of Aging Veteran Services at 503-373-2028.

If you have residents who are veterans who you think could benefit from this information, please contact:



Mark Newell
Oregon Department of Veterans' Affairs
Veteran Volunteer Coordinator
veteranvolunteer@odva.state.or.us
Office: (503)373-2057
Cell: (971)720-8911

Thank you for your support as this new program is implemented.

Sincerely,

Ana Potter

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Director of Aging Veterans Services
Oregon Department of Veterans' Affairs
(800)828-8801

