

AVALON RESIDENTIAL CARE CENTER - PORTLAND

Consumer Statement

Summary of the care and services that will be provided.

Avalon residential Care Center – Portland provides all state required services, which include:

- General assistance with activities of daily living
- Dietary services, including modifies special diets (NCS, NAS, low potassium, nutritionally enhanced meals, puree and mechanical soft textures). Other simple modifications may be temporarily accommodated on a case-by-case basis.
- Medication assistance, including ordering and dispensing of medications,
- Housekeeping and laundry services,
- Social and recreational activities,
- Coordination with medical providers and needed medical transportation
- Coordination with hospice services, when necessary and appropriate.

AVALON does not provide the following types of services on a routine basis:

- Extended one to one staff to resident supervision
- Two staff person resident transfers
- Special diets not listed in the above dietary section

Additional comments.

Smoking/vaping in outside designated areas is allowed, only after the completion of a safety evaluation.

Marijuana products are not allowed at Avalon. This includes, but is not limited to, inhalation, topical, and/or edible.

Pets are only allowed in single rooms and if there is a supported pet plan in place which does not involve AVALON staff.

If your needs exceed the care and services that AVALON can provide, we will meet with you to determine the most appropriate care plan supplemental needs or alternative settings to consider to meet the current care and service needs. Additional care support may be necessary, beyond the care services available from AVALON care staff. Therefore, if AVALON can not properly care for you due to your increased needs, we will offer assistance in moving you to a more appropriate setting. If an agreement cannot be reached regarding additional care plan support or an alternative living/care arrangement, we may find it necessary to issue an involuntary move-out notice.

If you leave AVALON to receive acute medical, psychiatric, therapy, or nursing care, a designated AVALON staff person will re-evaluate your condition and determine if AVALON can continue to meet your current needs. If AVALON determines an inability to meet your needs, an involuntary move-out notice will be issued and you will not be allowed to return to AVALON. We will notify you of this determination as soon as possible and before you leave the acute care or other setting.

You have the right to ask for an administrative hearing if you disagree with the AVALON decision to issue you an involuntary move out notice.

The requirements for requesting a hearing can be found on the Administrative Hearing Request form MSC 0043. You also may contact the Oregon Long Term Care Ombudsman for assistance in requesting a hearing. The phone number for that office is: 800-522-2602 or 503-378-6533.

Signature of resident of legal representative

Date