

Blue Haven Memory Care

Dallas/Independence

Consumer Summary Statement

1. Summary of the care and services we provide.

Blue Haven Memory Care provides all state required services, including general assistance with activities of daily living, food service, which includes modified special diets as necessary and prescribed by your physician. We will provide a vegetarian diet. We will provide medication assistance, housekeeping services and social and recreational activities. We also coordinate transportation and the following additional medically related services: Schedule medical appointments including specialists, arrange transportation to and from medical appointments. We will coordinate with outside providers for Home Health Services, durable medical equipment, oxygen, physical therapy, occupational therapy, speech therapy, and wound care. We will provide intermittent intervention and support for those who exhibit behavioral symptoms.

2. Summary explanation of the types of care and services we do not provide.

Blue Haven Memory Care does not provide the following services on a routine basis: Medically complex diets, gluten free diets, tube feeding, renal diets, or vegan diets. We do not provide insulin dependent diabetes care, ostomies, catheters, dialysis, or other conditions requiring 24 hour nursing care.

3. If your needs exceed the care and services we provide, we may ask you to move out.

When your needs exceed the care and services we provide, we will meet with you to discuss the circumstances, attempting to determine the most appropriate care plan and setting to meet your care and service needs. If we cannot properly care for you at our community due to your increased care needs, we may ask you to move to a more appropriate care setting. If an agreement is not reached and attempts to resolve the issue are not successful, we may give you an involuntary move out notice.

4. If you leave our community to receive acute medical, psychiatric, nursing facility or other care, we will conduct an evaluation before you can return to our community.

Before you can return to our community, a qualified staff person will re-evaluate your condition and determine if our community can continue to meet your needs. If we determine we can no longer meet your needs, we will issue you an involuntary move out notice and you will not be permitted to return to our community. We will notify you of this determination as soon as possible and before you leave the acute care or other setting.

5. You have the right to ask for an administrative hearing if you disagree with our decision to issue you an involuntary move out notice.

The requirements for requesting a hearing can be found on the Administrative Hearing Request form MSC 0443. You may also contact the Oregon Long Term Care Ombudsman for assistance in requesting a hearing. The phone number for that office is: 800-522-2602 or 503-378-6533.

6. This is how we arrange for or coordinate hospice care:

Blue Haven Memory Care will coordinate with you and your physician or other medical provider to determine the need for hospice services. You have the right to choose the Hospice company you work with. We will work with hospice providers to coordinate hospice care if you or your representative request it.

7. Additional comments: Pets are allowed as visitors only. Community is non-smoking. Community does not provide linens, towels, furniture, durable medical equipment, or medications.

Signature:

Date: