

Consumer Statement Template

Residential Care Facility

Countryside Village Lodge

1. Summary of the care and services we provide.

Countryside Village Lodge provides all state required services for a secured residential care community. Community provides general assistance with activities of daily living, food service which includes modified special diets (cut up, mechanical soft, puree, thickened liquids), medication management and administration, social and recreational activities. We also arrange and coordinate transportation and outside services, as necessary.

2. Summary explanation of the types of care and services we do not provide.

Countryside Village Lodge does not provide the following services: medically complex renal diets, no pets, and any type of smoking/vaping is not permitted in the community.

3. If your needs exceed the care and services we provide, we may ask you to move out.

When your needs exceed the care and services we provide, we will meet with you to determine the most appropriate care plan. If we cannot properly care for you due to the increased needs, we may ask you to move out to a more appropriate setting. If an agreement is not reached and attempts to resolve the issue are not successful, we may give you an involuntary 30 day move out notice.

4. If you leave our community to receive acute medical, psychiatric, nursing facility or other care, we will conduct an evaluation before you can return to our community.

Before you can return to our community, a qualified staff person will re-evaluate your condition and determine if our community can continue to meet your need. If we determine we can no longer meet your needs, we will issue you a 30-day involuntary move out notice. We will notify you of this determination as soon as the decision is made.

5. You have the right to ask for an administrative hearing if you disagree with our decision to issue an involuntary move out notice.

The requirements for requesting a hearing can be found on the Administrative Hearing Request form MSC 0443. You may also contact the Oregon Long Term Care Ombudsman for assistance in requesting a hearing. The phone number for that office is 1-800-522-2602 or 503-378-6533.

6. This is how we arrange for or coordinate hospice care.

Countryside Village Lodge will work with hospice providers to coordinate, oversee, and monitor all hospice services to ensure the resident receives the most appropriate comfort care that best suits their needs.

Signature of resident or legal representative: _____ *Date:* _____

