



CONSUMER STATEMENT SUMMARY

SUMMARY OF THE CARE AND SERVICES WE PROVIDE:

Dallas Retirement Village provides all the state required services, including general assistance with: activities of daily living; food service, which includes modified special diets as outlined in the Uniform Disclosure Statement; medication assistance; hoist and sit to stand lifts, housekeeping services; and social and recreational activities. We provide transportation as outlined in our handbook. We will also help to coordinate transportation as described and decided upon in the resident's service plan.

SUMMARY EXPLANATION OF THE TYPES OF CARE & SERVICES WE DO NOT PROVIDE:

Dallas Retirement Village does not provide the following services on a routine basis: one-on-one care; medically complex diets such as renal, cardiac, carbohydrate controlled, gluten free, etc.; unstable and unpredictable diabetics, behavioral expressions that pose a threat to other residents services that require skilled nursing such as, dialysis;

IF YOUR NEEDS EXCEED THE CARE & SERVICES WE PROVIDE, WE ASK YOU TO MOVE OUT:

When your needs exceed the care and services we provide, we will meet with you to discuss the circumstances, attempting to determine the most appropriate service plan and setting to meet your care and service needs. If we cannot properly care for you in memory care due to your increased needs, we may ask you to move to a more appropriate setting. This could be a higher level of care setting on campus, such as ICF (Intermediate Care Facility) and SNF (Skilled Nursing). If an agreement is not reached and attempts to resolve issue are not successful, we may issue you an involuntary move-out notice.

IF YOU LEAVE OUR COMMUNITY TO RECEIVE ACUTE MEDICAL, PSYCHIATRIC, SKILLED NURSING OR OTHER CARE, WE WILL CONDUCT AN EVALUATION BEFORE YOU CAN RETURN TO OUR COMMUNITY:

Before you can return to the community, a qualified staff person will re-evaluate your condition to determine if our community can continue to meet your needs. If we can no longer meet your needs, we will issue you an involuntary move-out notice and you will not be permitted to return to our community. We will notify you of this determination as soon as possible and before you leave the acute care or other setting.

YOU HAVE THE RIGHT TO ASK FOR AN ADMINISTRATIVE HEARING IF YOU DISAGREE WITH OUR DECISION TO ISSUE YOU AN INVOLUNTARY MOVE-OUT NOTICE:

The requirements for requesting a hearing can be found on the Administrative Hearing Request form MSC 0443. You also may contact the Oregon Long Term Care Ombudsman for assistance in requesting a hearing. The phone number for that office is: 800-522-2603 or 503-378-6533.

THIS IS HOW WE ARRANGE/COORDINATE HOSPICE CARE:

Dallas Retirement Village will work with hospice providers to both arrange and coordinate hospice care if you or your representative request it. We may suggest it, if we recognize the need. While we agree to arrange and/or coordinate, the choice of the agency is completely up to you.

Resident Signature: _____ Date: ___/___/___

Community Representative: _____ Date: ___/___/___