

Donham Place Inc.

Residential Care Facility's Consumer Statement

- 1) **Summary of care and Services we provide:** All state required Services, Assistance with activities of daily living, Food services including modified diets, Medication assistance, Housekeeping, Social and recreational Activities, Money management, Nursing, coordinates ride to and from Doctor's & shopping.
- 2) **Summary of things that we don't provide:** We don't provide rides to and from Doctors, shopping, etc., We don't accept wheelchairs, we don't do 2 person transfers, No Medically complex Diets, No Stage 1 Diabetics.
- 3) **If your care needs exceed the care we provide:**
When your care needs exceed the care we provide, we will meet with you to discuss the circumstances and determine what is the best approach for your care, you maybe asked to move to a more appropriate care setting. You will be given an involuntary move-out notice.
- 4) **If you leave our community to receive acute medical, psychiatric, nursing facility or other care, we will conduct an evaluation before you can return to our community:**
We need to be sure we can meet your care needs, if we can't meet your care needs. We will give you an involuntary move-out notice and you will not be able to return to the community.
- 5) **You have the right to ask for an administrative hearing if you disagree with our decision to issue you an involuntary move-out notice.** The requirements for requesting a hearing can be found on the Administrative Hearing Request form MSC 0443. You may also contact the Oregon Long Term Care Ombudsman for assistance in requesting a hearing. The phone # for that office is: 800-522-2602 or 503-378-6533.
- 6) **Donham Place Inc. will help coordinate Hospice Care:** We think it is important to stay in the community as you receive this care if at all possible.

Signature

Date